Managing Information Extraction SIGMOD 2006 Tutorial

AnHai Doan UIUC → UW-Madison Raghu Ramakrishnan UW-Madison → Yahoo! Research Shiv Vaithyanathan IBM Almaden

Tutorial Roadmap

Introduction to managing IE [RR]

- Motivation
- What's different about managing IE?
- Major research directions
 - Extracting mentions of entities and relationships [SV]
 - Uncertainty management
 - Disambiguating extracted mentions [AD]
 - Tracking mentions and entities over time
 - Understanding, correcting, and maintaining extracted data [AD]
 - Provenance and explanations
 - Incorporating user feedback

The Presenters

AnHai Doan



- Currently at Illinois
- Starts at UW-Madison in July
- Has worked extensively in semantic integration, data integration, at the intersection of databases, Web, and AI
- Leads the Cimple project and builds DBLife in collaboration with Raghu Ramakrishnan and a terrific team of students
- Search for "anhai" on the Web

Raghu Ramakrishnan

- Research Fellow at Yahoo!
 Research, where he moved from UW-Madison after finding out that AnHai was moving there
- Has worked on data mining and database systems, and is currently focused on Web data management and online communities
- Collaborates with AnHai and gang on the Cimple/DBlife project, and with Shiv on aspects of Avatar
- See www.cs.wisc.edu/~raghu



Shiv Vaithyanathan

- Shiv Vaithyanathan manages the Unstructured Information Mining group at IBM Almaden where he moved after stints in DEC and Altavista.
- Shiv leads the Avatar project at IBM and is considering moving out of California now that Raghu has moved in.



See

www.almaden.ibm.com/software/projects/avatar/

Introduction

Lots of Text, Many Applications!

• Free-text, semi-structured, streaming ...

 Web pages, email, news articles, call-center text records, business reports, annotations, spreadsheets, research papers, blogs, tags, instant messages (IM), ...

• High-impact applications

 Business intelligence, personal information management, Web communities, Web search and advertising, scientific data management, e-government, medical records management, ...

Growing rapidly

- Your email inbox!

Exploiting Text -> Important Direction for Our Community

- Many other research communities are looking at how to exploit text
 - Most actively, Web, IR, AI, KDD
- Important direction for us as well!
 - We have lot to offer, and a lot to gain
- How is text exploited? Two main directions: IR and IE

Exploiting Text via IR (Information Retrieval)

- Keyword search over data containing text (relational, XML)
 - What should the query language be? Ranking criteria?
 - How do we evaluate queries?
- Integrating IR systems with DB systems
 - Architecture?
 - See SIGMOD-04 panel; Baeza-Yates / Consens tutorial [SIGIR 05]

Not the focus of our tutorial

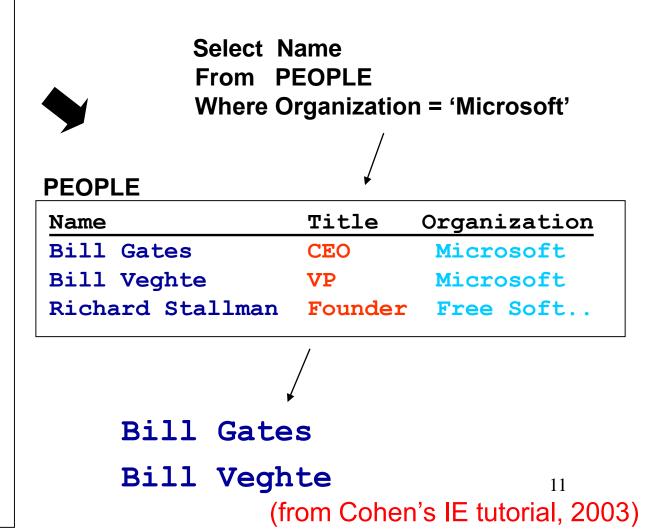
Exploiting Text via IE (Information Extraction)

• Extract, then exploit, structured data from raw text:

For years, <u>Microsoft</u> <u>Corporation</u> <u>CEO</u> <u>Bill</u>

<u>Gates</u> was against open source. But today he appears to have changed his mind. "We can be open source. We love the concept of shared source," said <u>Bill Veghte</u>, a <u>Microsoft VP</u>. "That's a super-important shift for us in terms of code access."

Richard Stallman, founder of the Free Software Foundation, countered saying...



This Tutorial: Research at the Intersection of IE and DB Systems

• We can apply DB approaches to

- Analyzing and using extracted information in the context of other related data, as well as
- The process of extracting and maintaining structured data from text
- A "killer app" for database systems?
 - Lots of text, but until now, mostly outside DBMSs
 - Extracted information could make the difference!

Let's use three concrete applications to illustrate what we can do with IE ...

A Disclaimer

This tutorial touches upon a lot of areas, some with much prior work. Rather than attempt a comprehensive survey, we've tried to identify areas for further research by the DB community.

We've therefore drawn freely from our own experiences in creating specific examples and articulating problems.

We are creating an annotated bibliography site, and we hope you'll join us in maintaining it at <u>http://scratchpad.wikia.com/wiki/Dblife_bibs</u>

Application 1: Enterprise Search







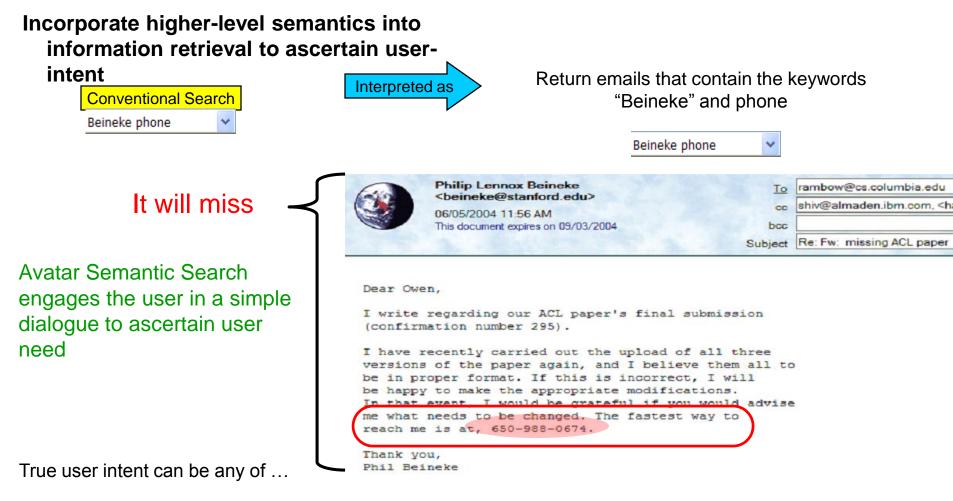


T.S. Jayram Rajasekar Sriram Huaiyu Krishnamurthy Raghavan Zhu

Avatar Semantic Search @ IBM Almaden

http://www.almaden.ibm.com/software/projects/avatar/ (and Shiv Vaithyanathan) (SIGMOD Demo, 2006)

Overview of Avatar Semantic Search



Query 1: return emails FROM Beineke that contain his contact telephone number Query 2: return emails that contain Beineke's signature Query 3: return emails FROM Beineke that contain a telephone number More

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From: Barbara Lee Subject: [EMPTY SUBJECT] Date: Wed, 16 Aug 2000 09:33:00 -0700 (PDT y questions, please do not hesitate to call m) e at 713-345-7928 Thank you for using eSource Sincerely, Barbar	
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From: Barbara Lewis Subject: Recorded Line Request Date: Fri, 3 Mar 2000 00:54:00 -0800 (PST) Stacey Neuweiler provides trader support to th	re Texas Gas Trading group. She currently occupies EB 3137J. Her extension is 3-3952. Please give her access to a recorded line. Ami Cho	kshi also provid
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From: Jeff Dasovich Subject: Re: changes to Jeff's language Date: Mon, 9 Jul 2001 11:42:00 -0700 (PDT) Thanks Barbara: Dorothy just phoned me and	I believe we're all squared away. Can you call her and make sure that you're comfortable? Best, Jeff BRBarkovich <brbarkovich@earthlink.ne< td=""><td>at> 07/09/2001</td></brbarkovich@earthlink.ne<>	at> 07/09/2001
Date: Fri, 2 Nov 2001 10:44:56 -0800 (PST)	I=RECIPIENTS/CN=LREEVES] nmentsIdentification of legal entities comprising your assigned "houses" nges with the physical gas monetization issues. Bottom line - I believe that the remaining amount will be very small if not zero. The atttorney's	s are sen
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	Results of the
	Semantic Optimizer

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Author: UNKNOWN URL: http://inherownwrite.blogspot.com/2005/08/eric-slick	and-rock-school-all-stars.html , along with Paul Green and a small group of All-Stars Madison Flego, Lauren Polloc	k C I Twoniak Jeremy Blessing Joe Ran	1azzo and Sar

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URL: http://yomammy.blogspot.com/2002_08_01_yomammy_archive.html HA blog*spot get rid of this ad | advertise here Blogz: Janus Forkheaven Pancakeheaven Girls Are Pretty Organic Occult Conversions With Satan Emilia's Blog This one has alot o' qu

Title: Kurt's Krap: ::FastLane Records::Hard Pop to Hard Rock, the New Revolution! Author: UNKNOWN

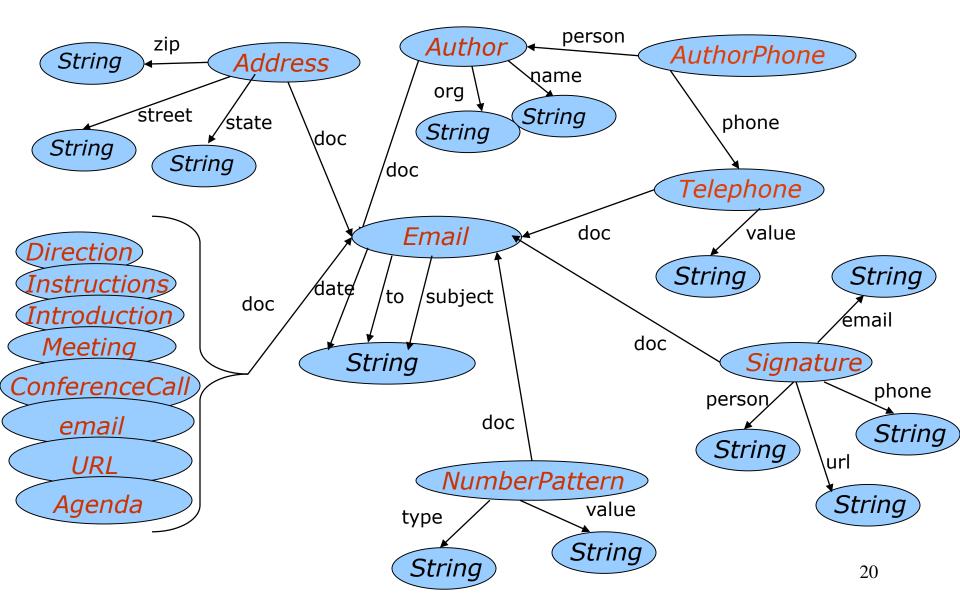
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Kurt's Krap: ::FastLane Records::Hard Pop to Hard Rock, the New Revolution! Blogger Get your own blog Next blog BlogThis! Kurt's Krap Your one-stop for modern melodic rock & pop news, reviews a

How Semantic Search Works

- Semantic Search is basically KIDO (Keywords In Documents Out) enhanced by text-analytics
- During offline processing, information extraction algorithms are used to extract specific facts from the raw text
- At runtime, a "semantic optimizer" disambiguates the keyword query in the context of the extracted information and selects the best interpretations to present to the user

Partial Type-System for Email



Translation Index

$\text{person} \rightarrow \text{Person}$

address → USAddress

{callin, dialin, concall, conferencecall} → ConferenceCall

{phone, number, fone} → {PhoneNumber, AuthorPhone.phone,

PersonPhone.phone, Signature.phone}

{address, email} \rightarrow Email

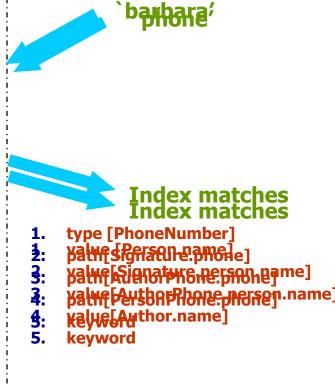
Typesystem index

- tammie \rightarrow { Person.name, Author.name}
- michael \rightarrow Person.name
- barbara \rightarrow {Author.name, Person.name, Signature.person.name,

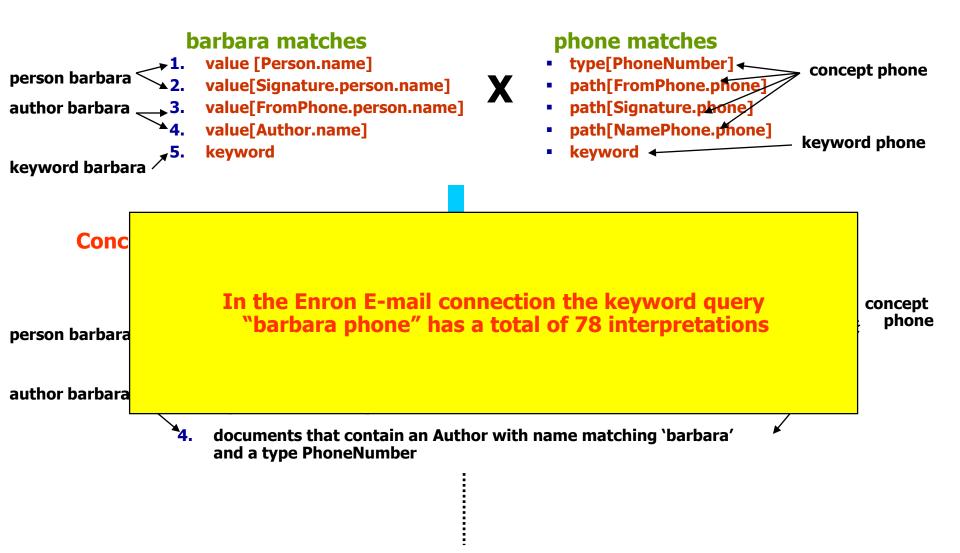
AuthorPhone.person.name}

 $eap \rightarrow \{Abbreviation.abbrev\}$

Value Index



Concept tagged matches



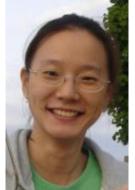
Application 2: Community Information Management (CIM)



Fei Chen



Pedro DeRose





Yoonkyong Lee

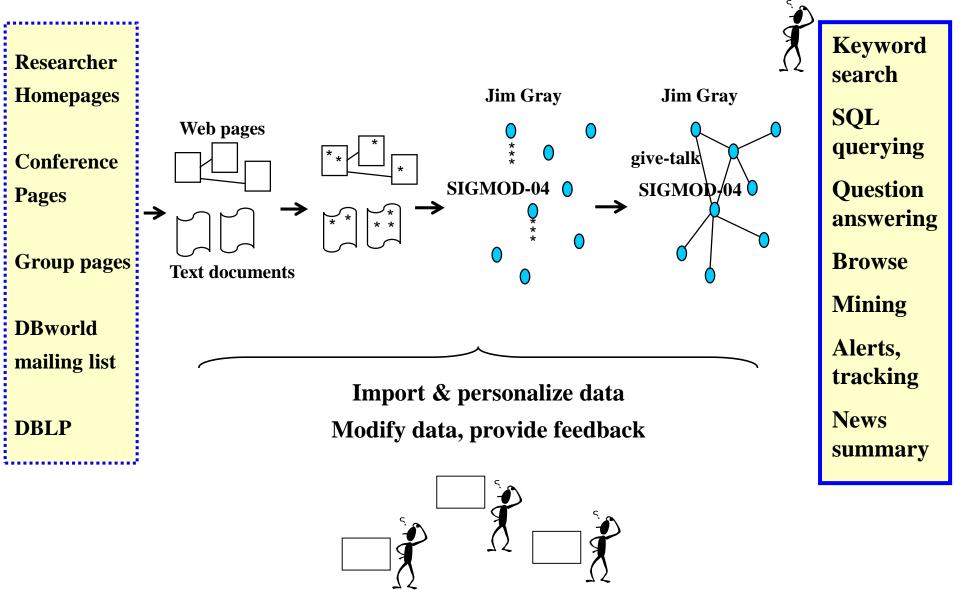
Warren Shen

The DBLife System @ Illinois / Wisconsin (and AnHai Doan, Raghu Ramakrishnan) 23

Best-Effort, Collaborative Data Integration for Web Communities

- There are many data-rich communities
 - Database researchers, movie fans, bioinformatics
 - Enterprise intranets, tech support groups
- Each community = many disparate data sources + many people
- By integrating relevant data, we can enable search, monitoring, and information discovery:
 - Any interesting connection between researchers X and Y?
 - Find all citations of this paper in the past one week on the Web
 - What is new in the past 24 hours in the database community?
 - Which faculty candidates are interviewing this year, where?
 - What are current hot topics? Who has moved where?

Cimple Project @ Illinois/Wisconsin



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+ Project page

+ Faculty hub

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DBLife

+ Colloquia

+ Dbworld

+ Event

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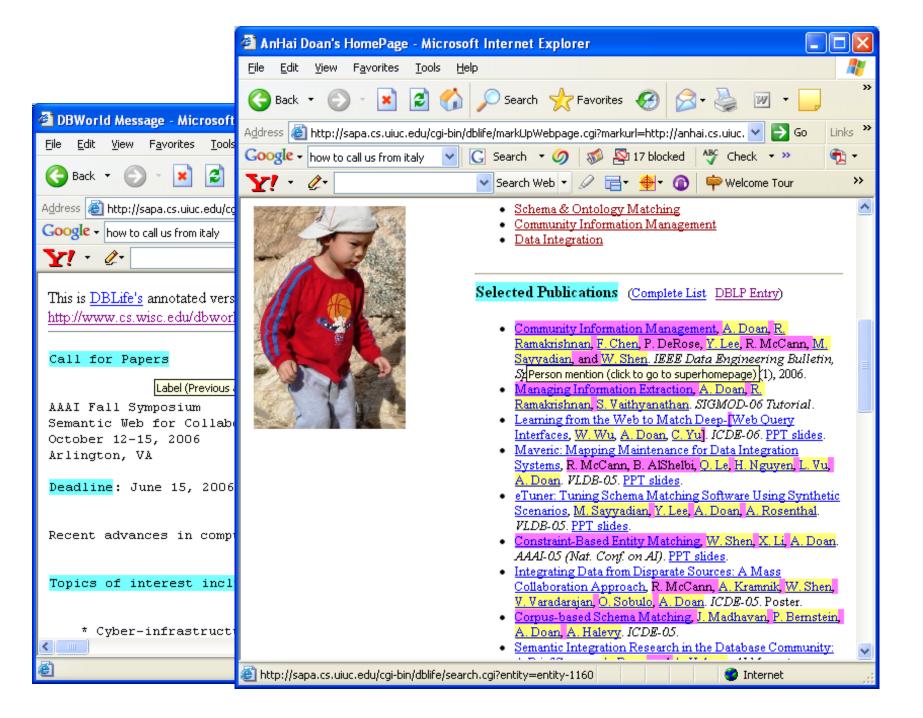
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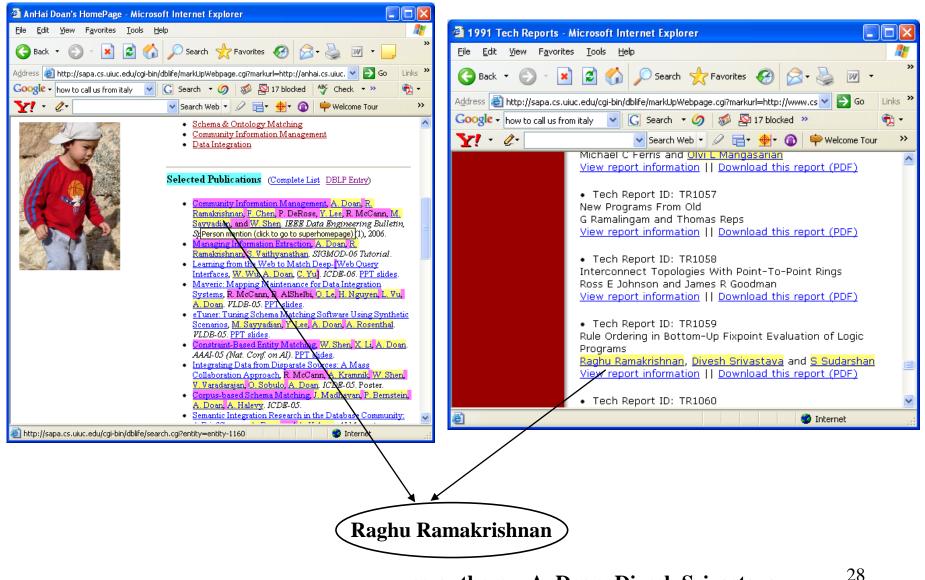
Data Sources

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Data Cleaning, Matching, Fusion



co-authors = A. Doan, Divesh Srivastava, ...

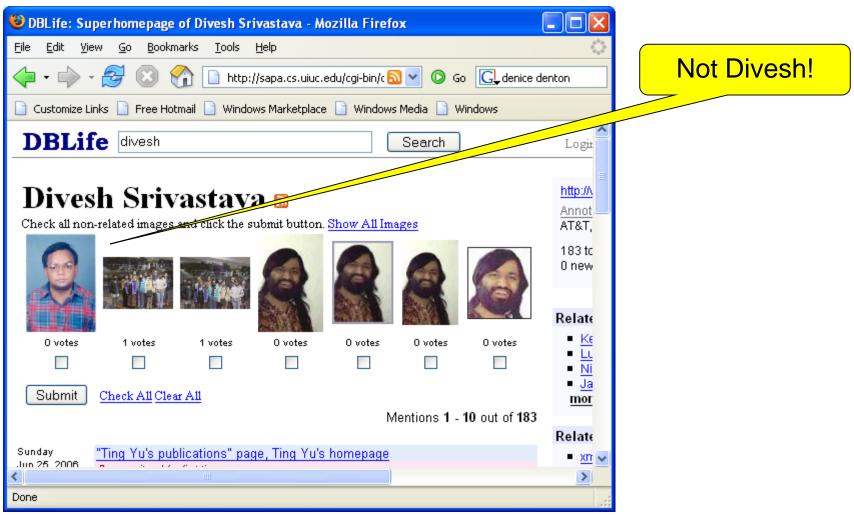
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Explanations & Feedback

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Mass Collaboration



If enough users vote "not Divesh" on this picture, it is removed.

Current State of the Art

Numerous domain-specific, hand-crafted solutions

- imdb.com for movie domain
- citeseer.com, dblp, rexa, Google scholar etc. for publication
- techspec for engineering domain
- Very difficult to build and maintain, very hard to port solutions across domains
- The CIM Platform Challenge:
 - Develop a software platform that can be rapidly deployed and customized to manage data-rich Web communities
 - Creating an integrated, sustainable online community for, say, Chemical Engineering, or Finance, should be much easier, and should focus on leveraging domain knowledge, rather than on engineering details 32

Application 3: Scientific Data Management

AliBaba @ Humboldt Univ. of Berlin

Summarizing PubMed Search Results

PubMed/Medline

- Database of paper abstracts in bioinformatics
- 16 million abstracts, grows by 400K per year

AliBaba: Summarizes results of keyword queries

- User issues keyword query Q
- AliBaba takes top 100 (say) abstracts returned by PubMed/Medline
- Performs online entity and relationship extraction from abstracts
- Shows ER graph to user

For more detail

- Contact Ulf Leser
- System is online at http://wbi.informatik.hu-berlin.de:8080/

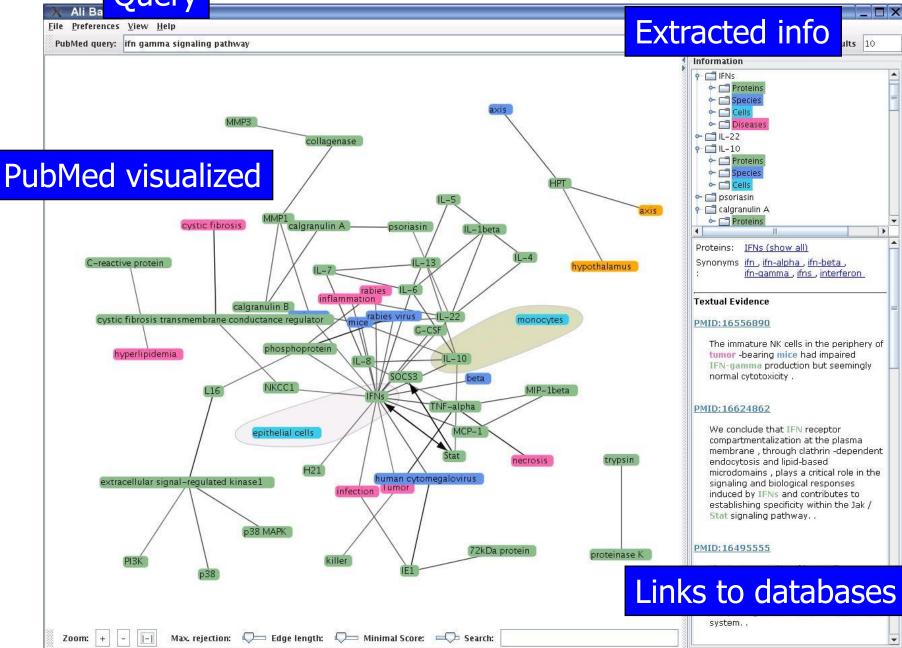
Examples of Entity-Relationship Extraction

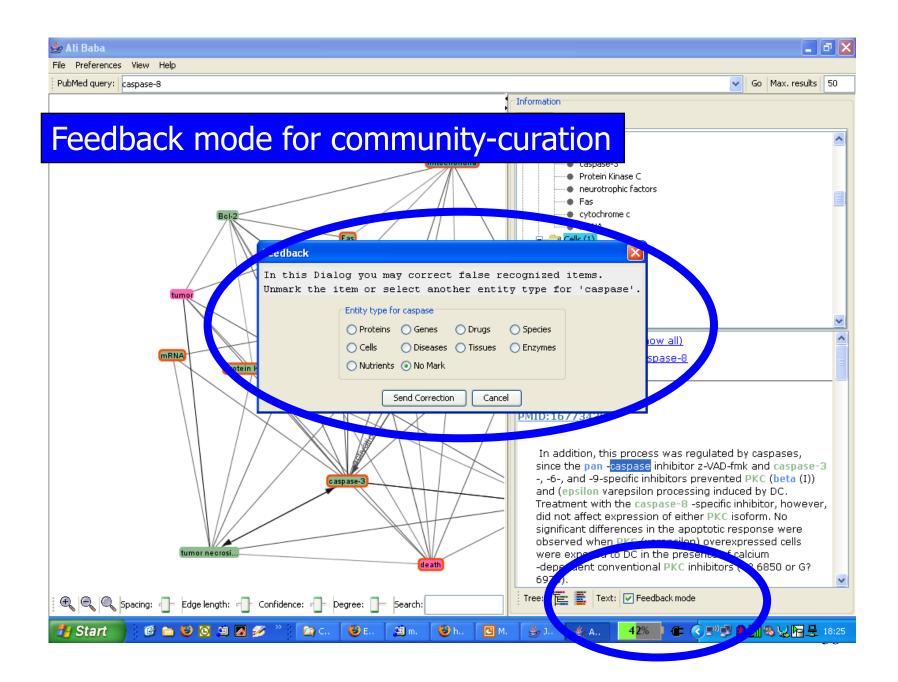
"We show that CBF-A and CBF-C interact with each other to form a CBF-A-CBF-C complex and that CBF-B does not interact with CBF-A or CBF-C individually but that it associates with the CBF-A-CBF-C complex."

Another Example

Z-100 is an arabinomannan extracted from Mycobacterium tuberculosis that has various immunomodulatory activities, such as the induction of interleukin 12, interferon gamma (IFN-gamma) and beta-chemokines. The effects of Z-100 on human immunodeficiency virus type 1 (HIV-1) replication in human monocyte-derived macrophages (MDMs) are investigated in this paper. In MDMs, Z-100 markedly suppressed the replication of not only macrophage-tropic (M-tropic) <u>HIV-1</u> strain (<u>HIV-1JR-CSF</u>), but also <u>HIV-1</u> pseudotypes that possessed amphotropic Moloney murine leukemia virus or vesicular stomatitis virus G envelopes. Z-100 was found to inhibit <u>HIV-1</u> expression, even when added 24 h after infection. In addition, it substantially inhibited the expression of the pNL43lucDeltaenv vector (in which the *env* gene is defective and the *nef* gene is replaced with the *firefly luciferase* gene) when this vector was transfected directly into MDMs. These findings suggest that Z-100 inhibits virus replication, mainly at HIV-1 transcription. However, Z-*100* also downregulated expression of the <u>cell surface</u> receptors CD4 and CCR5 in MDMs suggesting some inhibitory effect on <u>HIV-1</u> entry. Further experiments revealed that Z-100 induced **IFN-beta** production in these cells, resulting in induction of the 16-kDa **CCAAT/enhancer binding protein (C/EBP) beta transcription factor** that represses HIV-1 long terminal repeat transcription. These effects were alleviated by SB 203580, a specific inhibitor of p38 mitogen-activated protein kinases (MAPK), indicating that the p38 MAPK signalling pathway was involved in Z-100-induced repression of HIV-1 replication in **MDMs**. These findings suggest that **Z-100** might be a useful immunomodulator for control of HIV-1 infection.







So we can do interesting and useful things with IE. And indeed there are many current IE efforts, and many with DB researchers involved

 AT&T Research, Boeing, CMU, Columbia, Google, IBM Almaden, IBM Yorktown, IIT-Mumbai, Lockheed-Martin, MIT, MSR, Stanford, UIUC, U. Mass, U. Washington, U. Wisconsin, Yahoo! Still, these efforts have been carried out largely in isolation. In general, what does it take to build such an IE-based application?

Can we build a "System R" for IEbased applications? To build a "System R" for IE applications, it turns out that

(1) It takes far more than what classical IE technologies offer
 (2) Thus raising many open and important problems
 (3) Several of which the DB community can address

The tutorial is about these three points

Tutorial Roadmap

- Introduction to managing IE [RR]
 - Motivation
- What's different about managing IE?
 - Major research directions
 - Extracting mentions of entities and relationships [SV]
 - Uncertainty management
 - Disambiguating extracted mentions [AD]
 - Tracking mentions and entities over time
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 - Incorporating user feedback

Managing Information Extraction

Challenges in Real-Life IE, and Some Problems that the Database Community Can Address

Let's Recap Classical IE

- Entity and relationship (link) extraction
 - Typically, these are done at the document level
- Entity resolution/matching
 - Done at the collection-level
- Efforts have focused mostly on
 - Improving the accuracy of IE algorithms for extracting entities/links
 - Scaling up IE algorithms to large corpora

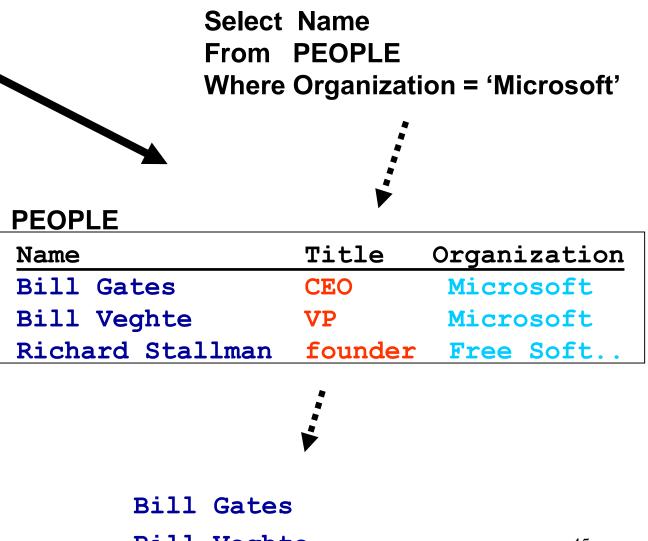
Real-world IE applications need more!

- Complex IE tasks: Although not the focus of this tutorial, there is much work on extracting more complex concepts
 - Events
 - Opinions
 - Sentiments

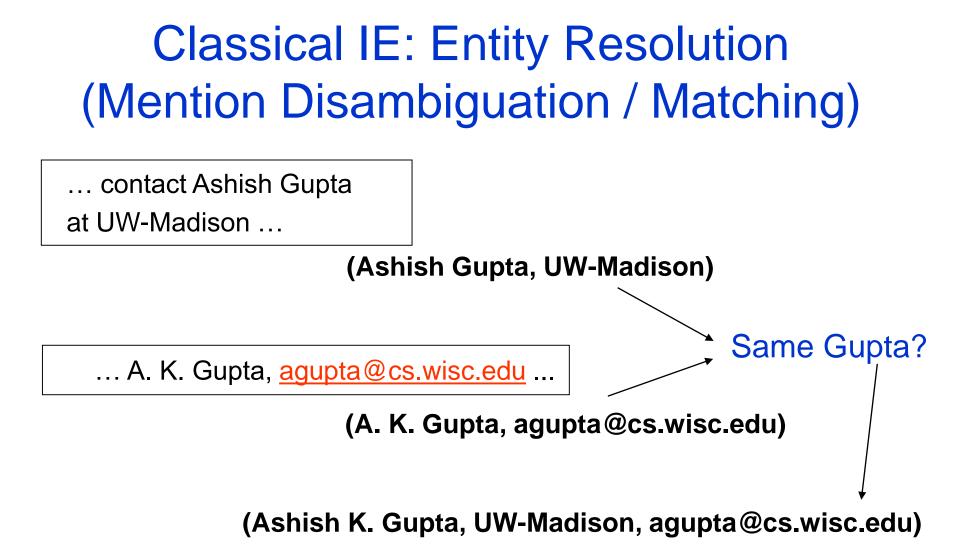
Classical IE: Entity/Link Extraction

For years, Microsoft Corporation CEO Bill Gates was against open source. But today he appears to have changed his mind. "We can be open source. We love the concept of shared source," said **Bill Veghte**, a **Microsoft VP.** "That's a super-important shift for us in terms of code access."

Richard Stallman, founder of the Free Software Foundation, countered saying...



Bill Veghte



 Common, because text is inherently ambiguous; must disambiguate and merge extracted data

IE Meets Reality (Scratching the Surface)

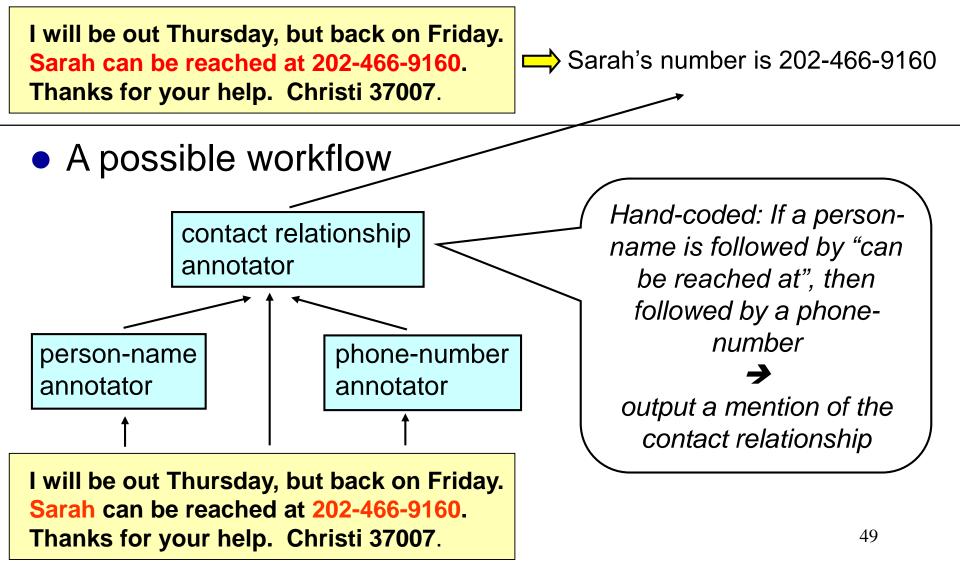
- 1) Complications in Extraction and Disambiguation
 - Multi-step, user-guided workflows
 - In practice, developed iteratively
 - Each step must deal with uncertainty / errors of previous steps
 - Integrating multiple data sources
 - Extractors and workflows tuned for one source may not work well for another source
 - Cannot tune extraction manually for a large number of data sources
 - Incorporating background knowledge (e.g., dictionaries, properties of data sources, such as reliability/structure/patterns of change)
 - Continuous extraction, i.e., monitoring
 - Challenges: Reconciling prior results, avoiding repeated work, tracking real-world changes by analyzing changes in extracted data

IE Meets Reality (Scratching the Surface)

- Complications in Understanding and Using Extracted Data
 - Answering queries over extracted data, adjusting for extraction uncertainty and errors in a principled way
 - Maintaining provenance of extracted data and generating understandable user-level explanations
 - Incorporating user feedback to refine extraction/disambiguation
 - Want to correct specific mistake a user points out, and ensure that this is not "lost" in future passes of continuous monitoring scenarios
 - Want to generalize source of mistake and catch other similar errors (e.g., if Amer-Yahia pointed out error in extracted version of last name, and we recognize it is because of incorrect handling of hyphenation, we want to automatically apply the fix to all hyphenated last names)

Workflows in Extraction Phase

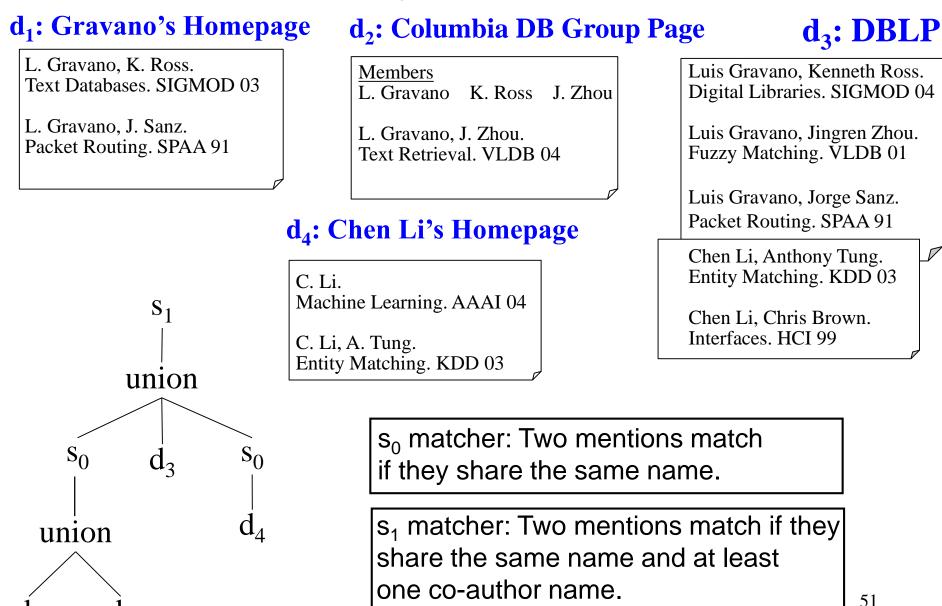
• Example: extract Person's contact PhoneNumber



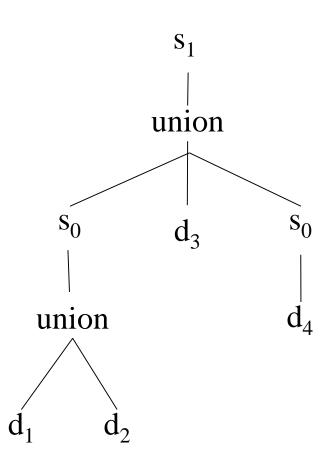
Workflows in Entity Resolution

- Workflows also arise in the matching phase
- As an example, we will consider two different matching strategies used to resolve entities extracted from collections of user home pages and from the DBLP citation website
 - The key idea in this example is that a more liberal matcher can be used in a simple setting (user home pages) and the extracted information can then guide a more conservative matcher in a more confusing setting (DBLP pages)

Example: Entity Resolution Workflow



Intuition Behind This Workflow



Since homepages are often unambiguous, we first match homepages using the simple matcher s0. This allows us to collect co-authors for Luis Gravano and Chen Li.

So when we finally match with tuples in DBLP, which is more ambiguous, we (a) already have more evidence in the form (b) of co-authors, and (b) can use the more conservative matcher s1.

Entity Resolution With Background Knowledge

... contact Ashish Gupta

at UW-Madison ...

(Ashish Gupta, UW-Madison)

Entity/Link DB

A. K. Gupta	agupta@cs.wisc.edu
D. Koch	koch@cs.uiuc.edu

(A. K. Gupta, agupta@cs.wisc.edu)

cs.wisc.edu	UW-Madison
cs.uiuc.edu	U. of Illinois

- Database of previously resolved entities/links
- Some other kinds of background knowledge:
 - "Trusted" sources (e.g., DBLP, DBworld) with known characteristics (e.g., format, update frequency)

Same Gupta?

Continuous Entity Resolution

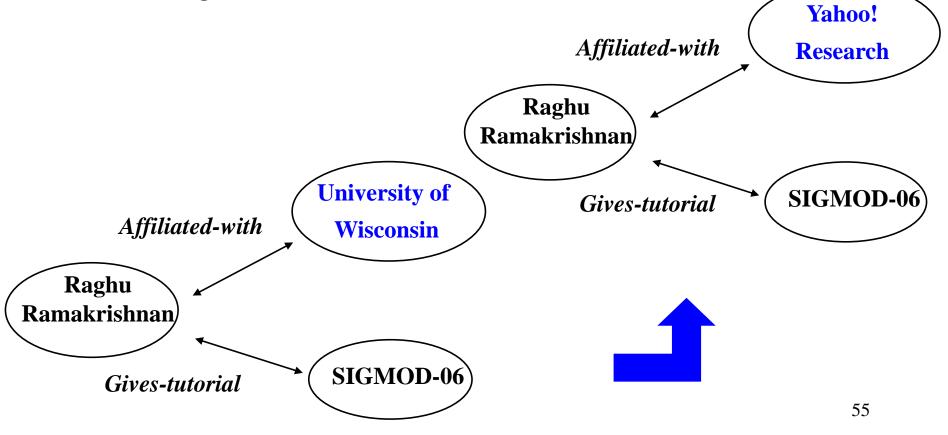
- What if Entity/Link database is continuously updated to reflect changes in the real world? (E.g., Web crawls of user home pages)
- Can use the fact that few pages are new (or have changed) between updates. Challenges:
 - How much belief in *existing* entities and links?
 - Efficient organization and indexing

 Where there is no meaningful change, recognize this and minimize repeated work

Continuous ER and Event Detection

• The real world might have changed!

 And we need to detect this by analyzing changes in extracted information



Real-life IE: What Makes Extracted Information Hard to Use/Understand

- The extraction process is riddled with errors
 - How should these errors be represented?
 - Individual annotators are black-boxes with an internal probability model and typically output only the probabilities. While composing annotators how should their combined uncertainty be modeled?
- Semantics for queries over extracted data must handle the inherent ambiguity

• Lots of work

- Classics: Fuhr-Rollecke; Imielinski-Lipski; ProbView; Halpern; ...
- Recent: See March 2006 Data Engineering bulletin for special issue on probabilistic data management (includes Green-Tannen survey/discussion of several proposals)
- Dalvi-Suciu tutorial in Sigmod 2005, Halpern tutorial in PODS 2006

Some Recent Work on Uncertainty

Many representations proposed, e.g.,

- Confidence scores; Or-sets; Hierarchical imprecision

Lots of recent work on querying uncertain data

- E.g., Dalvi-Suciu identified classes of easy (PTIME) and hard (P#) queries and gave PTIME processing algorithms for easy ones
- E.g., Burdick et al. (VLDB 05) considered single-table aggregations and showed how to assign confidence scores to hierarchically imprecise data in an intuitive way
- E.g., Trio project (ICDE 06) considering how lineage can constrain the values taken by an imprecisely known object
- E.g., Deshpande et al. (VLDB 04) consider data acquisition
- E.g., Fagin et al. (ICDT 03) consider data exchange

Real-life IE: What Makes Extracted Information Hard to Use/Understand

• Users want to "drill down" on extracted data

- We need to be able to explain the basis for an extracted piece of information when users "drill down".
- Many proof-tree based explanation systems built in deductive DB / LP /AI communities (Coral, LDL, EKS-V1, XSB, McGuinness, ...)
- Studied in context of provenance of integrated data (Buneman et al.; Stanford warehouse lineage, and more recently Trio)
- Concisely explaining complex extractions (e.g., using statistical models, workflows, and reflecting uncertainty) is hard
 - And especially useful because users are likely to drill down when they are surprised or confused by extracted data (e.g., due to errors, uncertainty).

Provenance, Explanations

A. Gupta, D. Smith, Text mining, SIGMOD-06

System extracted "Gupta, D" as a person name

Incorrect. But why?

System extracted "Gupta, D" using these rules:

(R1) David Gupta is a person name (R2) If "first-name last-name" is a person name, then "last-name, f" is also a person name.

Knowing this, system builder can potentially improve extraction accuracy.

One way to do that:

- (S1) Detect a list of items
- (S2) If A straddles two items in a list
- ➔ A is not a person name

Real-life IE: What Makes Extracted Information Hard to Use/Understand

- Provenance becomes even more important if we want to leverage user feedback to improve the quality of extraction over time.
 - Maintaining an extracted "view" on a collection of documents over time is very costly; getting feedback from users can help
 - In fact, distributing the maintenance task across a large group of users may be the best approach

-E.g., CIM

Incorporating Feedback

A. Gupta, D. Smith, Text mining, SIGMOD-06

System extracted "Gupta, D" as a person name

System extracted "Gupta, D" using rules:

(R1) David Gupta is a person name(R2) If "first-name last-name" is a person name, then "last-name, f" is also a person name.

User says this is wrong

Knowing this, <u>system</u> can potentially improve extraction accuracy.

- (1) Discover corrective rules such as S1—S2
- (2) Find and fix other incorrect applications of R1 and R2

A general framework for incorporating feedback?

IE-Management Systems?

- In fact, everything about IE in practice is hard.
- Can we build a "System R for IE-inpractice"? That's the grand challenge of "Managing IE"
 - Key point: Such a platform must provide support for the range of tasks we've described, yet be readily customizable to new domains and applications

System Challenges

- Customizability to new applications
- Scalability
- Detecting broken extractors
- Efficient handling of previously extracted information when components (e.g., annotators, matchers) are upgraded

Customizable Extraction

- Cannot afford to implement extraction, and extraction management, from scratch for each application.
- What tasks can we abstract into a platform that can be customized for different applications? What needs to be customizable?
 - "Schema" level definition of entity and link concepts
 - Extraction libraries
 - Choices in how to handle uncertainty
 - Choices in how to provide / incorporate feedback
 - Choices in entity resolution and integration decisions
 - Choices in frequency of updates, etc.

Scaling Up: Size is Just One Dimension!

- Corpus size
- Number of corpora
- Rate of change
- Size of extraction library
- Complexity of concepts to extract
- Complexity of background knowledge
- Complexity of guaranteeing uncertainty semantics when querying or updating extracted data

OK. But Why Now is the Right Time?

1. Emerging Attempts to Go Beyond Improving Accuracy of Single IE Algorithm

- Researchers are starting to examine
 - How to make blackboxes run efficiently [Sarawagi et al.]
 - How to integrate blackboxes
 - Combine IE and entity matching [McCallum etc.]
 - Combine multiple IE systems [Alpa et. al.]
- Attempts to standardize API of blackboxes, to ensure plug and play
 - GATE, UIMA, etc.
- Growing awareness of previously mentioned issues
 - Uncertainty management / provenance
 - Scalability
 - Exploiting user knowledge / user interaction
 - Exploit extracted data effectively

2. Multiple Efforts to Build IE Applications, in Industry and Academia

• However, each in isolation

- Citeseer, Cora, Rexa, Dblife, what else?
- Numerous systems in industry
 - Web search engines use IE to add some semantics to search (e.g., recognize place names), and to do better ad placement
 - Enterprise search, business intelligence
- We should share knowledge now

Summary

- Lots of text, and growing ...
- IE can help us to better leverage text
- Managing the entire IE process is important
- Lot of opportunities for the DB community

Tutorial Roadmap

- Introduction to managing IE [RR]
 - Motivation
 - What's different about *managing* IE?
- Major research directions
 - Extracting mentions of entities and relationships [SV]
 - Uncertainty management
 - Disambiguating extracted mentions [AD]
 - Tracking mentions and entities over time
 - Understanding, correcting, and maintaining extracted data [AD]
 - Provenance and explanations
 - Incorporating user feedback

Extracting Mentions of Entities and Relationships

Popular IE Tasks

- Named-entity extraction
 - Identify named-entities such as Persons, Organizations etc.

Relationship extraction

- Identify relationships between individual entities, e.g., Citizen-of, Employed-by etc.
- e.g., Yahoo! acquired startup Flickr

Event detection

 Identifying incident occurrences between potentially multiple entities such Company-mergers, transfer-ownership, meetings, conferences, seminars etc.

But IE is Much, Much More ..

- Lesser known entities
 - Identifying rock-n-roll bands, restaurants, fashion designers, directions, passwords etc.
- Opinion / review extraction
 - Detect and extract informal reviews of bands, restaurants etc. from weblogs
 - Determine whether the opinions can be positive or negative

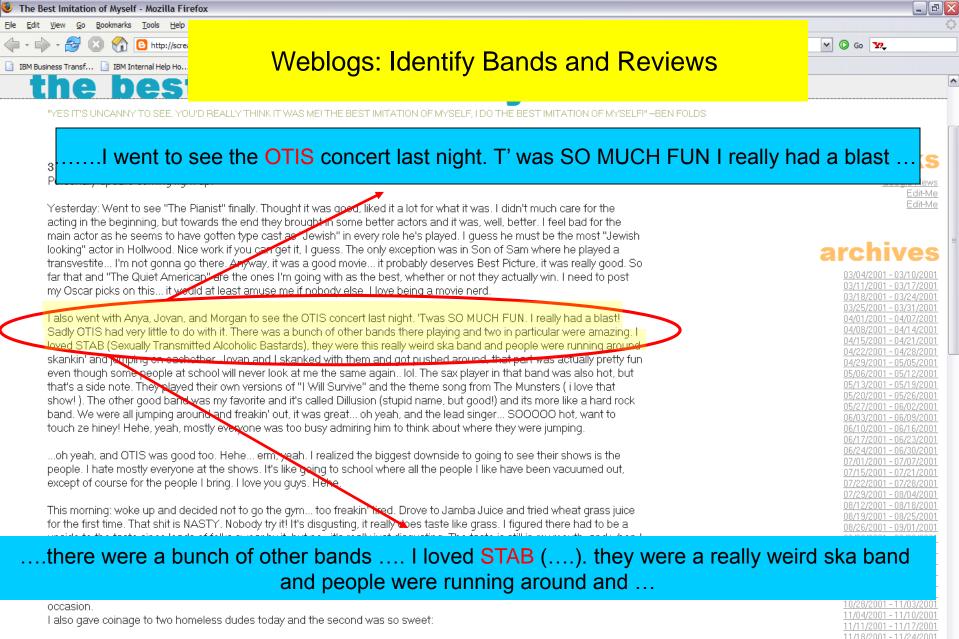
Email Example: Identify emails that contain directions

From: Shively, Hunter S.

Date: Tue, 26 Jun 2001 13:45:01 -0700 (PDT)

I-10W to exit 730 Peachridge RD (1 exit past Brookshire). Turn left on Peachridge RD. 2 miles down on the right--turquois 'horses for sale' sign

From the Enron email collection

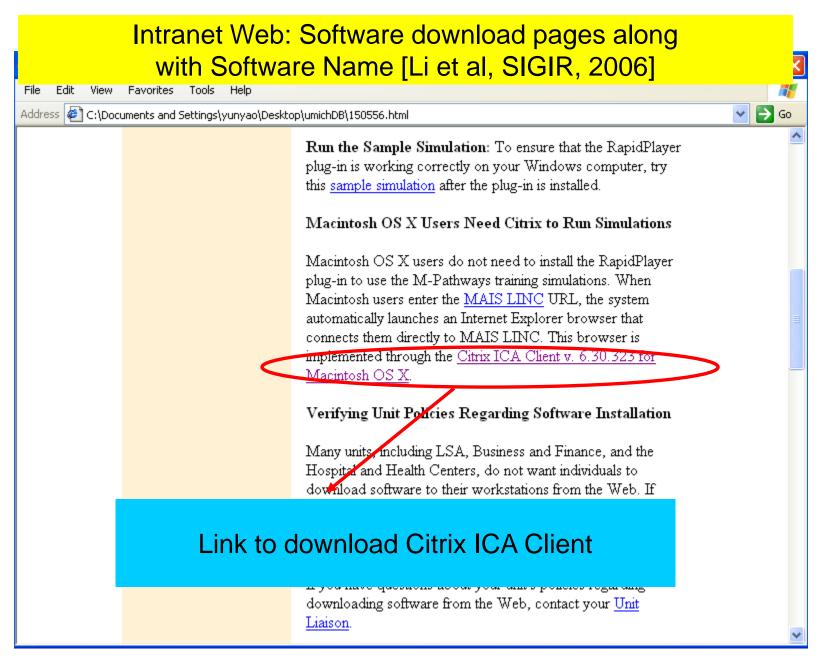


Man: How are you doing, miss? E: what? Man: Well, I asked you how you were doing

🗵 Find: love that 💿 Find Next 🙆 Find Previous 📰 Highlight 🗌 Match case

Intranet Web: Identify form-entry pages [Li et al, SIGIR, 2006]

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Site Map	oring/Summer Aid	
	 To apply for Spring/Summer aid, a separate financial aid application called a Spring/Summer Request for Funds (RFF) is required. To apply for Spring/Summer 2005 financial aid, contact the Office of Financial Aid. The 2006 Spring/Summer Request for Funds (RFF) will be available on this website in late January 2006. 	
	Students must register for Spring/Summer classes in order information see our to receive a financial aid offer.	
	 You must also complete and submit to the federal processor a <u>Free Application for Federal Student Aid</u> (FAFSA) to apply for Spring/Summer aid, if you have not 	
×	already done so.	
×	> For example: If you are applying for 2006 Spring/Summer and you already submitted a 2005-2006 FAFSA to apply for Fall/Winter aid, do not submit another one to apply for 2006 Spring/Summer. However, if you did not submit a 2005 2005 FAFSA you will need to submit one	
Link to Federal Student Aid Application Form		
<		

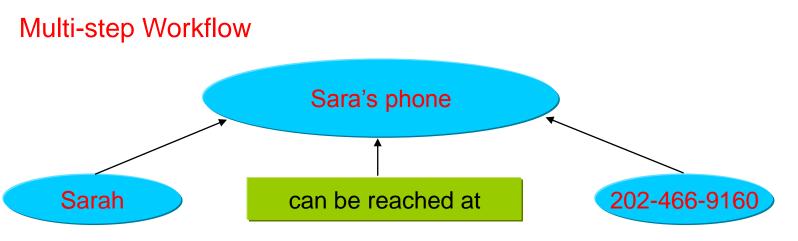


Workflows in Extraction

I will be out Thursday, but back on Friday. Sarah can be reached at 202-466-9160. Thanks for your help. Christi 37007.

⇒ Sarah's phone is 202-466-9160

Single-shot extraction



Broadly-speaking two types of IE systems: hand-coded and learning-based.

What do they look like? When best to use what? Where can I learn more?

Lets start with hand-coded systems ...

Generic Template for hand-coded annotators

Document d

Previous annotations on document d

<u>Procedure Annotator (d, A_{d})</u>

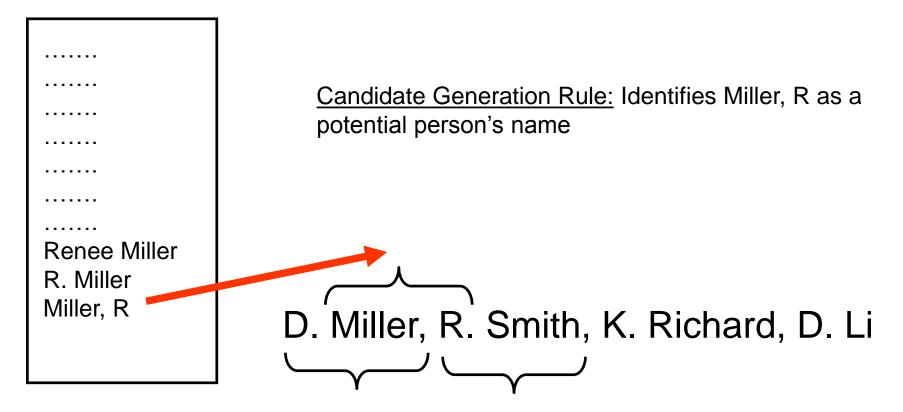
- R_f is a set of rules to generate features
- R_a is a set of rules to create candidate annotations
- R_c is a set of rules to consolidate annotations created by R_q
 - 1. Features = Compute_Features(R_{f} , d)
 - 2. foreach r εR_g Candidates = Candidates U ApplyRule (r, Features, A_d)
 - 3. $Results = Consolidate (R_c, Candidates)$ return Results

Simplified Real Example in DBLife

• Goal: build a simple person-name extractor

- input: a set of Web pages W, DB Research People Dictionary DBN
- output: all mentions of names in DBN
- Simplified DBLife Person-Name extraction
 - Obtain Features: HTML tags, detect lists of proper-names
 - Candidate Generation:
 - for each name e.g., David Smith
 - generate variants (V): "David Smith", "D. Smith", "Smith, D.", etc.
 - obtain candidate person-names in W using V
 - <u>Consolidation</u>: if an occurrence straddles two proper-names then drop it

Compiled Dictionary



Detected List of Proper-names

<u>Consolidation Rule</u>: If a candidate straddles two elements of the list then drop it

Example of Hand-coded Extractor [Ramakrishnan. G, 2005]

<u>Rule 1</u> This rule will find person names with a salutation (e.g. Dr. Laura Haas) and two capitalized words

<token> INITIAL</token> <token>DOT </token> <token>CAPSWORD</token> <token>CAPSWORD</token>

<u>Rule 2</u> This rule will find person names where two capitalized words are present in a Person dictionary

<token>PERSONDICT, CAPSWORD </token> <token>PERSONDICT, CAPSWORD</token>

CAPSWORD : Word starting with uppercase, second letter lowercase		
	E.g., DeWitt will satisfy it (DEWITT will not)	
	\p{Upper}\p{Lower}[\p{Alpha}]{1,25}	
DOT	: The character '.'	

Note that some names will be identified by both rules

Hand-coded rules can be artbitrarily complex

Find conference name in raw text

These are subordinate patterns

my \$wordOrdinals="(?:first|second|third|fourth|fifth|sixth|seventh|eighth|ninth|tenth|eleventh|twelfth|thirteenth|fourteenth|fifteenth)"; my \$numberOrdinals="(?:\\d?(?:1st|2nd|3rd|1th|2th|3th|4th|5th|6th|7th|8th|9th|0th))";

my sordinals="(?:\$wordOrdinals|\$numberOrdinals)";

my \$confTypes="(?:Conference|Workshop|Symposium)";

my \$words="(?:[A-Z]\\w+\\s*)"; # A word starting with a capital letter and ending with 0 or more spaces

my \$confDescriptors="(?:international\\s+|[A-Z]+\\s+)"; # .e.g "International Conference ...' or the conference name for workshops (e.g.

"VLDB Workshop ...")

my \$connectors="(?:on|of)";

my \$abbreviations="(?:\\([A-Z]\\w\\w+[\\W\\s]*?(?:\\d\\d+)?\\))"; # Conference abbreviations like "(SIGMOD'06)"

The actual pattern we search for. A typical conference name this pattern will find is # "3rd International Conference on Blah Blah Blah (ICBBB-05)"

my

\$fullNamePattern="((?:\$ordinals\\s+\$words*|\$confDescriptors)?\$confTypes(?:\\s+\$connectors\\s+.*?|\\s+)?\$abbreviations?)(?:\\n|\\r|\\.|<)";</pre>

sub lookForPattern {
 my (\$file,\$pattern) = @_;

Example Code of Hand-Coded Extractor

Only look for conference names in the top 20 lines of the file my \$maxLines=20; my \$topOfFile=getTopOfFile(\$file,\$maxLines);

If there is an abbreviation, cut off whatever comes after that if(\$name=~/^(.*?\$abbreviations)/s) { \$name=\$1; }

If the name is too long, it probably isn't a conference if(scalar(\$name=~/[^\s]/g) > 100) { return (); }

Get the first letter of the last word (need to this after chopping off parts of it due to abbreviation my (\$letter,\$nonLetter)=("[A-Za-z]","[^A-Za-z]"); " \$name"=~/\$nonLetter(\$letter) \$letter*\$nonLetter*\$/; # Need a space before \$name to handle the first \$nonLetter in the pattern if there is only one word in name

> my \$lastLetter=\$1; if(!(\$lastLetter=~/[A-Z]/)) { return (); } # Verify that the first letter of the last word is a capital letter

> > # Passed test, return a new crutch

return newCrutch(length(\$prefix),length(\$prefix)+length(\$name),\$name,"Matched pattern in top \$maxLines lines","conference name",getYear(\$name));

} return (); }

Some Examples of Hand-Coded Systems

- FRUMP [DeJong 82]
- CIRCUS / AutoSlog [Riloff 93]
- SRI FASTUS [Appelt, 1996]
- OSMX [Embley, 2005]
- DBLife [Doan et al, 2006]
- Avatar [Jayram et al, 2006]

Template for Learning based annotators

Procedure LearningAnnotator (D, L)

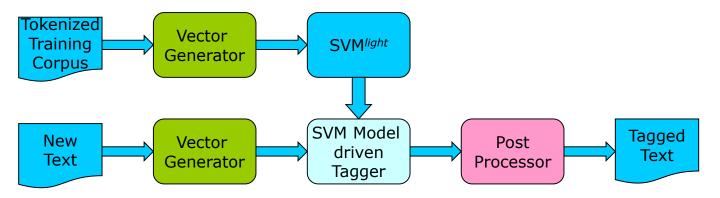
- D is the training data
- L is the labels
 - 1. Preprocess D to extract features F
 - 2. Use F,D & L to learn an extraction model E using a learning algorithm A (Iteratively fine-tune parameters of the model and F)

Procedure ApplyAnnotator(d,E)

- 1. Features = Compute_Features (d)
- 2. results = ApplyModel (E,Features, d)
- 3. return Results

Real Example in AliBaba

- Extract gene names from PubMed abstracts
- Use Classifier (Support Vector Machine SVM)



- Corpus of 7500 sentences
 - 140.000 non-gene words
 - 60.000 gene names
- SVM^{light} on different feature sets
- Dictionary compiled from Genbank, HUGO, MGD, YDB
- Post-processing for compound gene names

Learning-Based Information Extraction

- Naive Bayes
- SRV [Freitag-98], Inductive Logic Programming
- Rapier [Califf & Mooney-97]
- Hidden Markov Models [Leek, 1997]
- Maximum Entropy Markov Models [McCallum et al, 2000]
- Conditional Random Fields [Lafferty et al, 2000]

For an excellent and comprehensive view [Cohen, 2004]



- 1. Use labeled data to learn an extraction model E
- **2.** Apply E to find mentions in document collection.
- 3. Construct more labeled data \rightarrow T' is the new set.
- 4. Use T' to learn a hopefully better extraction model E'.

5. Repeat.

[DIPRE, Brin 98, Snowball, Agichtein & Gravano, 2000]

Only a seed set

Expand the

seed set

So there are basically two types of IE systems: hand-coded and learning-based.

What do they look like? When best to use what? Where can I learn more?



Hand-Coded Methods

• Easy to construct in many cases

- e.g., to recognize prices, phone numbers, zip codes, conference names, etc.
- Easier to debug & maintain
 - especially if written in a "high-level" language (as is usually the case)

e.g., [From Avatar]
ContactPattern ← RegularExpression(Email.body,"can be reached at")
PersonPhone ← Precedes(Person Precedes(ContactPattern, Phone, D),
D)

- Easier to incorporate / reuse domain knowledge
- Can be quite labor intensive to write

Learning-Based Methods

- Can work well when training data is easy to construct and is plentiful
- Can capture complex patterns that are hard to encode with hand-crafted rules
 - e.g., determine whether a review is positive or negative
 - extract long complex gene names

[From AliBaba]

The human T cell leukemia lymphotropic virus type 1 Tax protein represses MyoD-dependent transcription by inhibiting MyoD-binding to the KIX domain of p300."

Can be labor intensive to construct training data

- not sure how much training data is sufficient

Complementary to hand-coded methods

Where to Learn More

Overviews / tutorials

- Wendy Lehnert [Comm of the ACM, 1996]
- Appelt [1997]
- Cohen [2004]
- Agichtein and Sarawai [KDD, 2006]
- Andrew McCallum [ACM Queue, 2005]

• Systems / codes to try

- OpenNLP
- MinorThird
- Weka
- Rainbow

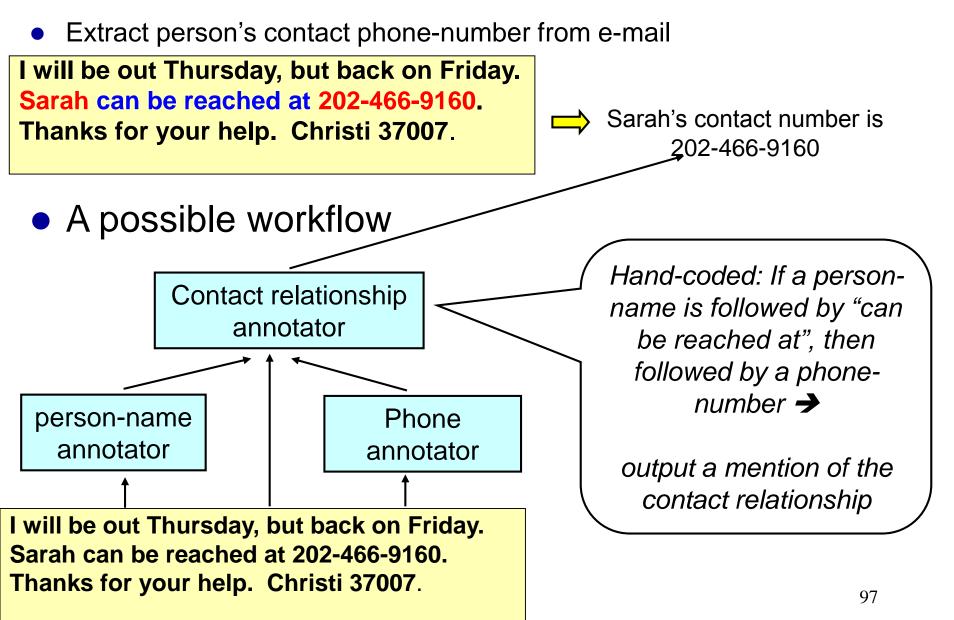
So what are the new IE challenges for IE-based applications?

First, lets discuss several observations, to motivate the new challenges

Observation 1: We Often Need Complex Workflow

- What we have discussed so far are largely IE components
- Real-world IE applications often require a workflow that glue together these IE components
- These workflows can be quite large and complex
- Hard to get them right!

Illustrating Workflows



• Define the information extraction task

- e.g., identify people's phone numbers from email
- Identify the text-analysis components
 - E.g., tokenizer, part-of-speech tagger, Person, Phone annotator
- Compose different text-analytic components into a workflow
 - Several open-source plug-and-play architectures such as UIMA, GATE available
- Build domain-specific text-analytic component

- Define the information extraction task
 - E.g., identify people's phone numbers from email

• Identify the generic annotator components

- E.g., tokenizer, part-of-speech tagger, Person, Phone annotator
- Compose different text-antitytic components into a workflow
 - Several open-so e plug-and-p archite es such as UIMA, GATE available

inenoquio

Build domain-spe

Generic text-analytic tasks. Use available components

S-IXE

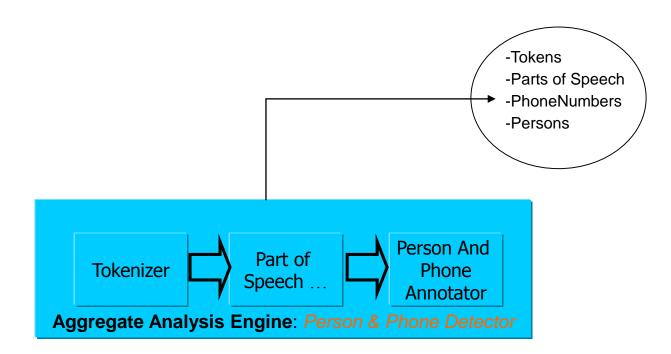
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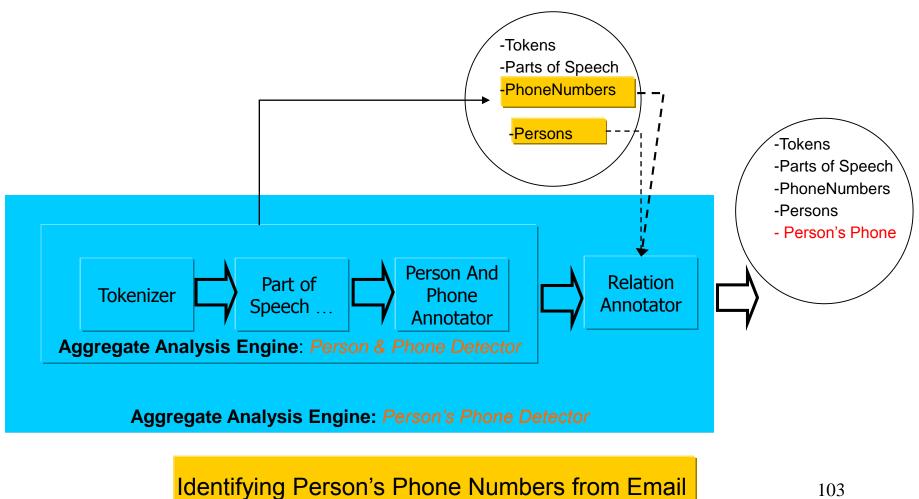
- which is the contact relationship annotator in this example

UIMA & GATE



Extracting Persons and Phone Numbers

UIMA & GATE



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Workflows are often Large and Complex

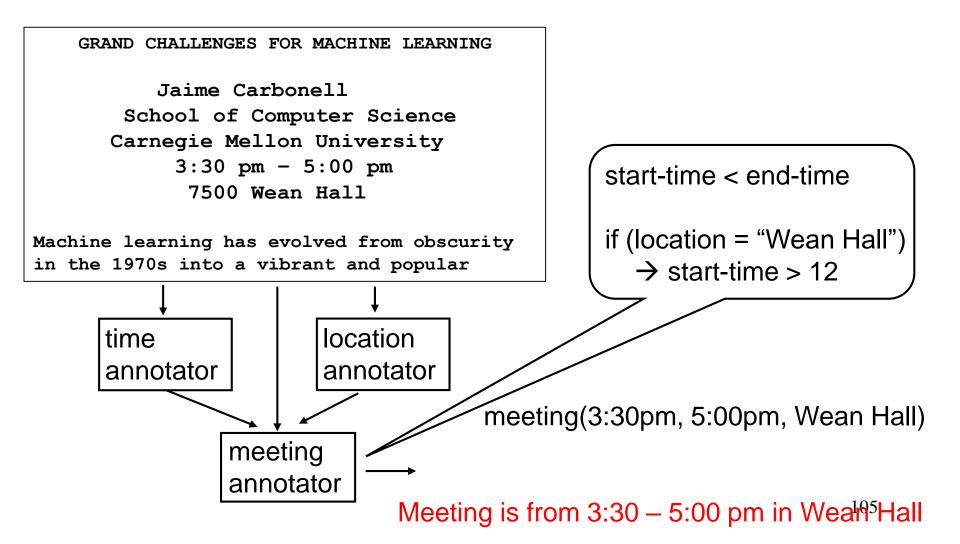
In DBLife system

- between 45 to 90 annotators
- the workflow is 5 level deep
- this makes up only half of the DBLife system (this is counting only extraction rules)

In Avatar

- 25 to 30 annotators extract a single fact with [SIGIR, 2006]
- Workflows are 7 level deep

Observation 2: Often Need to Incorporate Domain Constraints



Observation 3: The Process is Incremental & Iterative

During development

- Multiple versions of the same annotator might need to compared and contrasted before the choosing the right one (e.g., different regular expressions for the same task)
- Incremental annotator development

• During deployment

- Constant addition of new annotators; extract new entities, new relations etc.
- Constant arrival of new documents
- Many systems are 24/7 (e.g., DBLife)

Observation 4: Scalability is a Major Problem

• DBLife example

- 120 MB of data / day, running the IE workflow once takes 3-5 hours
- Even on smaller data sets debugging and testing is a time-consuming process
- stored data over the past 2 years \rightarrow magnifies scalability issues
- write a new domain constraint, now should we rerun system from day one? Would take 3 months.

• AliBaba: query time IE

Users expect almost real-time response

These observations lead to many difficult and important challenges

Efficient Construction of IE Workflow

• What would be the right workflow model ?

- Help write workflow quickly
- Helps quickly debug, test, and reuse
- UIMA / GATE ? (do we need to extend these ?)
- What is a good language to specify a single annotator in this workfow
 - An example of this is CPSL [Appelt, 1998]
 - What are the appropriate list of operators ?
 - Do we need a new data-model ?
 - Help users express domain constraints.

Efficient Compiler for IE Workflows

• What are a good set of "operators" for IE process?

- Span operations e.g., Precedes, contains etc.
- Block operations
- Constraint handler ?
- Regular expression and dictionary operators
- Efficient implementation of these operators
 - Inverted index constructor? inverted index lookup? [Ramakrishnan, G. et. al, 2006]

• How to compile an efficient execution plan?

Optimizing IE Workflows

• Finding a good execution plan is important !

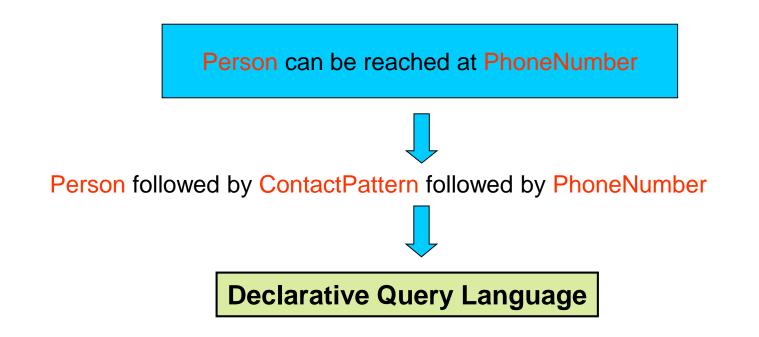
Reuse existing annotations

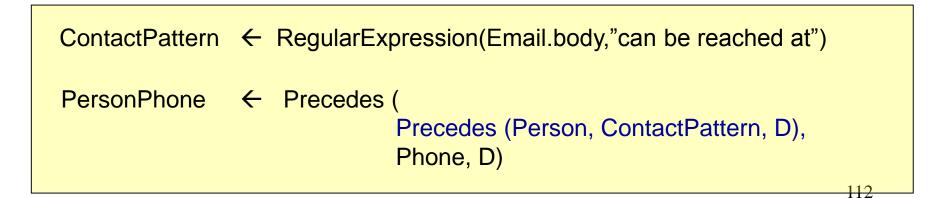
- E.g., Person's phone number annotator
- Lower-level operators can ignore documents that do NOT contain Persons and PhoneNumbers → potentially 10-fold speedup in Enron e-mail collection
- Useful in developing sparse annotators

• Questions ?

- How to estimate statistics for IE operators?
- In some cases different execution plans may have different extraction accuracy → not just a matter of optimizing for runtime

Rules as Declarative Queries in Avatar





Domain-specific annotator in Avatar

Identifying people's phone numbers in email

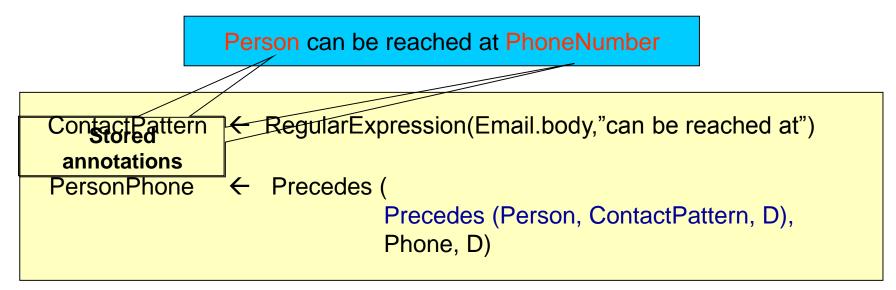
I will be out Thursday, but back on Friday. Sarah can be reached at 202-466-9160. Thanks for your help. Christi 37007.

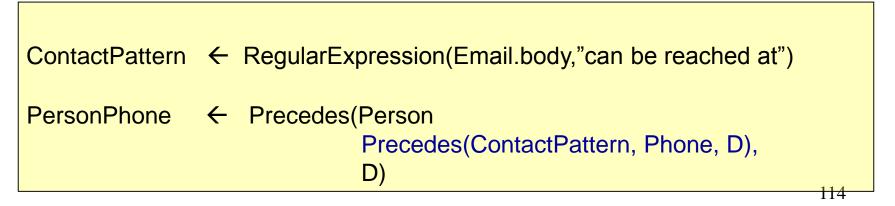
• Generic pattern is

Person can be reached at PhoneNumber

Optimizing IE Workflows in Avatar

- An IE workflow can be compiled into different execution plans
- E.g., two "execution plans" in Avatar:





Alternative Query in Avatar

ContactPattern	← RegularExpression(Email.body,"can be reached at")
PersonPhone	 ← Contains (Precedes (Person, Phone, D), ContactPattern)

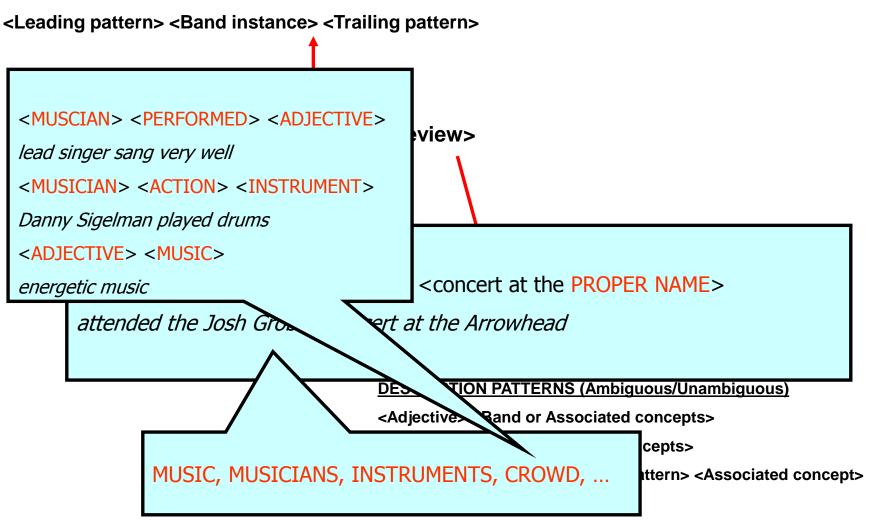
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Ele Edit View Go Bookmarks Iools Help Constraints Iools Help IBM Business Transf In IBM Internal Help Ho The Desi Weblogs: Identify Bands and Informal Reviews	
"YES IT'S UNCANNY TO SEE, YOU'D REALLY THINK IT WAS MEITHE BEST IMITATION OF MYSELF, I DO THE BEST IMITATION OF MYSELFI"-BEN FOLDS I went to see the OTIS concert last night. T' was SO MUCH FUN I really have Performed by the provide of the	ad a blast s ews Edit-Me Edit-Me
 acting in the beginning, but towards the end they brought in some better actors and it was, well, better. I feel bad for the main actor as he seems to have gotten type cast an Jewish' in every role he's played. I guess he must be the most "Jewish looking" actor in Hollwood. Nice work if you can get it, I guess. The only exception was in Son of Sam where he played a transvestite I'm not gonna go there. Anyway, it was a good movie it probably deserves Best Picture, it was really good. So far that and "The Quiet American' are the ones I'm going with as the best, whether or not they actually win. I need to post my Oscar picks on this it would at least amuse me if nobody else. Hove being a movie nerd. I also went with Anya, Jovan, and Morgan to see the OTIS concert last night. 'Twas SO MUCH FUN. I really had a blast! Sadly OTIS had very little to do with it. There was a bunch of other bands there playing and two in particular were amazing. I loved STAB (Sexually Transmitted Alcoholic Bastards), they were this really weird ska band and people were running around skankin' and supping on eschother. Jovan and L skanked with them and got pushed around, thet part was actually pretty fun even though some people at school will never look at me the same again Iol. The sax player in that band was also hot, but that's a side note. They played their own versions of "I Will Survive" and the theme song from The Munsters (i love that show!). The other good band was my favorite and it's called Dillusion (stupid name, but good!) and its more like a hard rock band. We were all jumping around and freakin' out, it was great oh yeah, and the lead singer SOOOOO hot, want to touch ze hiney! Hehe, yeah, mostly everyone was too busy admiring him to think about where they were jumping. 	archives 03/04/2001 - 03/10/2001 03/11/2001 - 03/17/2001 03/18/2001 - 03/24/2001 03/25/2001 - 03/31/2001 04/01/2001 - 04/07/2001 04/08/2001 - 04/14/2001 04/22/2001 - 04/21/2001 04/29/2001 - 05/05/2001 05/06/2001 - 05/19/2001 05/20/2001 - 05/19/2001 05/27/2001 - 06/02/2001 06/03/2001 - 06/02/2001 06/10/2001 - 06/16/2001
oh yeah, and OTIS was good too. Hehe erm, yeah. I realized the biggest downside to going to see their shows is the people. I hate mostly everyone at the shows. It's like going to school where all the people I like have been vacuumed out, except of course for the people I bring. I love you guys. Here, This morning: woke up and decided not to go the gym too freakin fixed. Drove to Jamba Juice and tried wheat grass juice for the shows to go the gym too freakin fixed. Drove to Jamba Juice and tried wheat grass juice for the shows to go the gym too freakin, fixed. Drove to Jamba Juice and tried wheat grass juice for the show to go the gym too freakin, fixed. Drove to Jamba Juice and tried wheat grass juice for the first time. That shit is NASTY. Nobody try it! It's disgusting, it really does taste like grass. I figured there had to be a	06/17/2001 - 06/23/2001 06/24/2001 - 06/30/2001 07/01/2001 - 07/07/2001 07/15/2001 - 07/28/2001 07/22/2001 - 07/28/2001 07/29/2001 - 08/04/2001 08/12/2001 - 08/18/2001 08/19/2001 - 08/25/2001 08/26/2001 - 09/01/2001
there were a bunch of other bands I loved STAB (). they were a really wei and people were running around and	rd ska band
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Man: How are you doing, miss? E: what? Man: Well, I asked you how you were doing. - ---

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<u>11/11/2001 - 11/17/2001</u> <u>11/18/2001 - 11/24/2001</u> <u>11/25/2001 - 12/01/2001</u> 12/02/2001 - 12/08/2001 12/09/2001 - 12/15/2001 12/16/2001 - 12/22/2001 ~

Band INSTANCE PATTERNS



Real challenge is in optimizing such complex workflows !!

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OTIS	
3.3.2003	links
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main actor as he seems to have gotten type cast as "Jewish" in every role he's played. I guess he must be the most "Jewish	=
looking" actor in Hollwood. Nice work if you can get it, I guess. The only exception was in Son of Sam where he played a transmission it provides it provides the set of the set	archives
transvestite I'm not gonna go there Anyway, it was a good movie it probably deserves Best Picture, it was really good. So far that and "The Quiet American" are the ones I'm going with as the best, whether or not they actually win. I need to post	03/04/2001 - 03/10/2001
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that's a side note. They played their own versions of "T Will Survive" and the theme song from The Munsters (i love that	<u>05/13/2001 - 05/19/2001</u> 05/20/2001 - 05/26/2001
show!). The other good band was my farone and us called Dillusion (studied band) and its more like a hard rock	05/27/2001 - 05/28/2001
band. We were an jumping around anon participation and the second and the read singlet. I be used to want to the second	<u>06/03/2001 - 06/09/2001</u> 06/10/2001 - 06/16/2001
touch ze hilley: hene, year, mostly everyone was too busy authousy and to think about where they were jumping.	06/17/2001 - 06/23/2001
oh yeah, and Oil et was boug iou, mene, entry ye h. I realized the biddest downside to going to see men sion s is the	<u>06/24/2001 - 06/30/2001</u> 07/01/2001 - 07/07/2001
people. I hate most ON) amolguous pattern going to school where all top amolguous pattern ned out.	07/01/2001 - 07/07/2001 07/15/2001 - 07/21/2001
except of course for the people I bring. I love you guys. Hehe.	07/22/2001 - 07/28/2001
This morning: woke up and decided not to go the gym too freaking tired. Drove to Jamba Juice and tried wheat grass juice	<u>07/29/2001 - 08/04/2001</u> <u>08/12/2001 - 08/18/2001</u>
for the first time. That shit is NASTY. Nobody try it! It's disgusting, it really does taste like grass. I figured there had to be a	Continuity
upside to the taste since loads of folks swear by it, but no it's really just disgusting. The taste is still in my mouth, and when I	<u>18/26/2001 - 09/01/2001</u> 09/02/2001 - 09/08/2001
burp that grass comes back and haunts my taste buds. I feel like shaving the taste buds off of my tongue.	09/09/2001 - 09/15/2001
Then I went to Barnes and Noble and bought "The Lottery" in Spanish because I have to read a book in Spanish FOR	<u>09/16/2001 - 09/22/2001</u> 09/30/2001 - 10/06/2001
Spanish. It doesn't look so tough, it's not too profound so I should be OK. I also got a book called "If" which is sort of like	10/14/2001 - 10/20/2001
those "Would you rather?" books, only more complex and probably less disgusting. I look forward to using it on many an occasion	<u>10/21/2001 - 10/27/2001</u> 10/28/2001 - 11/03/2001
occasion. I also gave coinage to two homeless dudes today and the second was so sweet:	<u>11/04/2001 - 11/10/2001</u>
	<u>11/11/2001 - 11/17/2001</u> 11/18/2001 - 11/24/2001
Man: How are you doing, miss? E: what?	<u>11/18/2001 - 11/24/2001</u> <u>11/25/2001 - 12/01/2001</u>
	<u> 12/02/2001 - 12/08/2001</u>
Man: Well, I asked you how you were doing.	<u>12/09/2001 - 12/15/2001</u> 12/16/2001 - 12/22/2001
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Tutorial Roadmap

- Introduction to managing IE [RR]
 - Motivation
 - What's different about managing IE?
- Major research directions
 - Extracting mentions of entities and relationships [SV]
 - Uncertainty management
 - Disambiguating extracted mentions [AD]
 - Tracking mentions and entities over time
 - Understanding, correcting, and maintaining extracted data [AD]
 - Provenance and explanations
 - Incorporating user feedback

Uncertainty Management

Uncertainty During Extraction Process

- Annotators make mistakes !
- Annotators provide confidence scores with each annotation
- Simple named-entity annotator

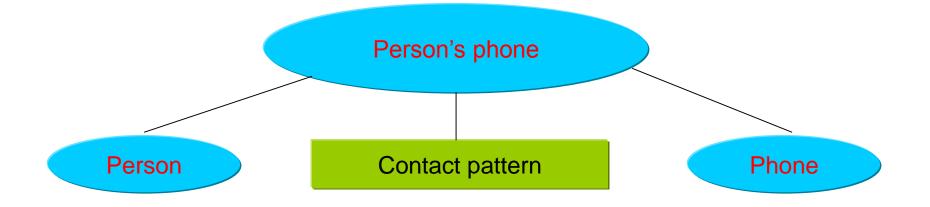
- C = Word with first letter capitalized
- D = Matches an entry in a person name dictionary

Annotator Rules		Precision	
1.	[CD] [CD]	0.9	
2.	[CD]	0.6	

Last evening I met the candidate Shiv Vaithyanathan for dinner. We had an interesting conversation and I encourage you to get an update. His host Bill can be reached at X-2465.

Text-mention	Probability	
Shiv Vaithyanathan	0.9	[CD] [CD]
Bill	0.6	[CD]

Composite Annotators [Jayram et al, 2006]

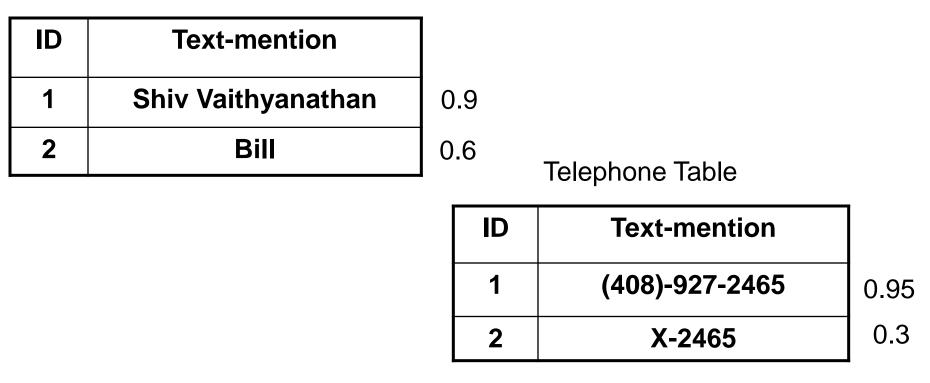


Person can be reached at PhoneNumber

 <u>Question</u>: How do we compute probabilities for the output of composite annotators from base annotators ?

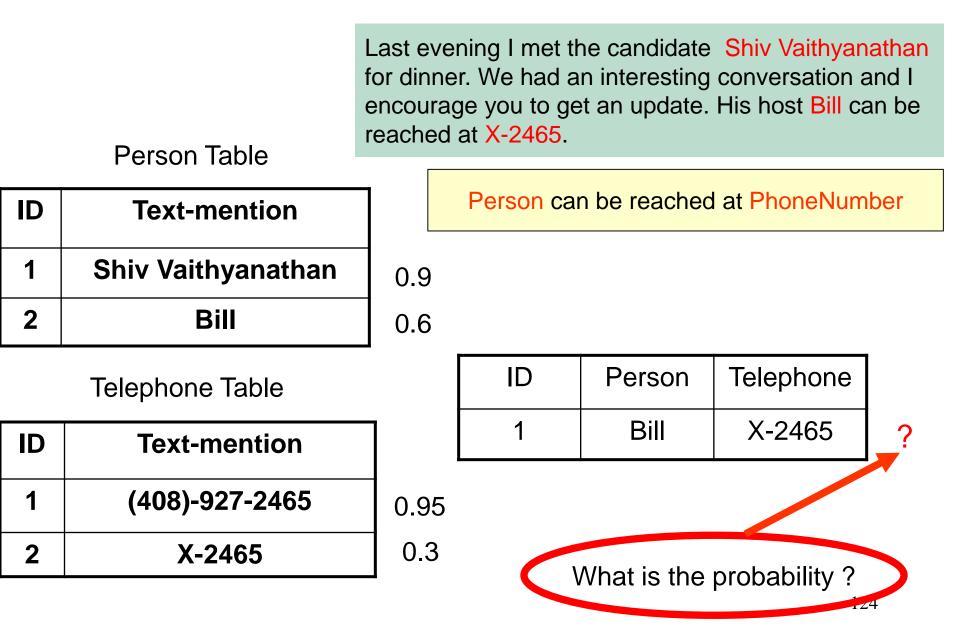
With Two Annotators

Person Table

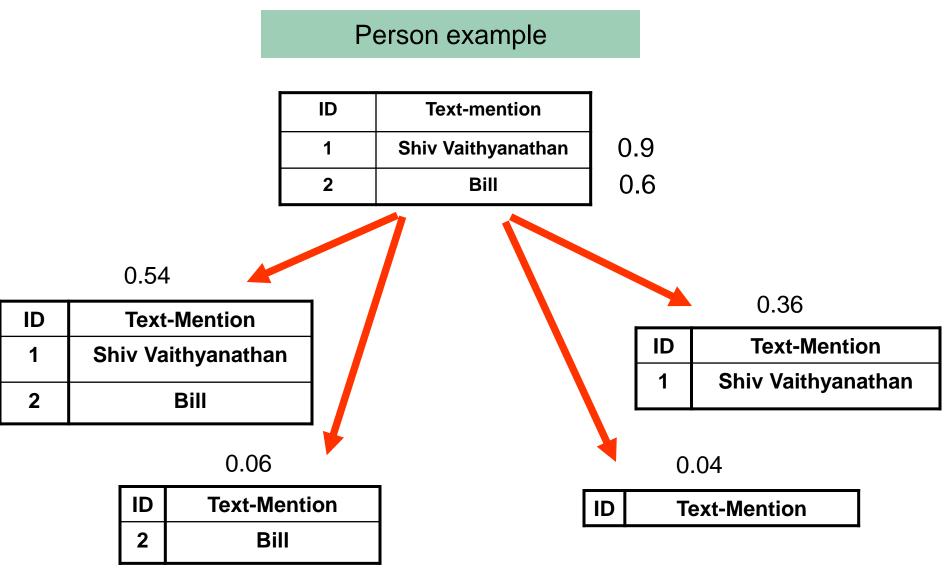


These annotations are kept in separate tables

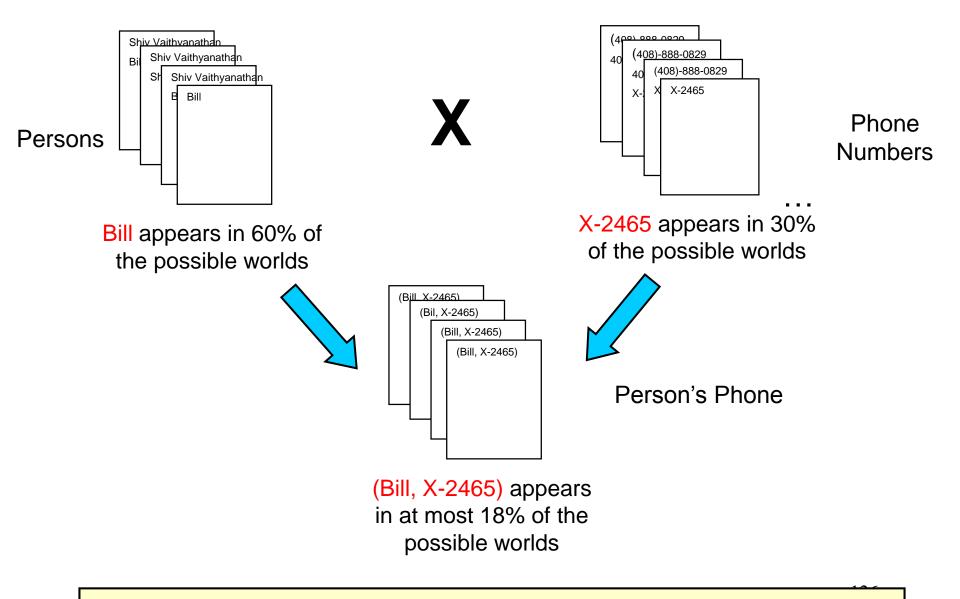
Problem at Hand



One Potential Approach: Possible Worlds [Dalvi-Suciu, 2004]



Possible Worlds Interpretation [Dalvi-Suciu, 2004]



Annotation (Bill, X-2465) can have a probability of at most 0.18

But Real Data Says Otherwise [Jayram et al, 2006]

 With Enron collection using Person instances with a low probability the following rule

Person can be reached at PhoneNumber

produces annotations that are correct more than 80% of the time

 Relaxing independence constraints [Fuhr-Roelleke, 95] does not help since X-2465 appears in only 30% of the worlds

More powerful probabilistic database constructs are needed to capture the dependencies present in the Rule above !

Databases and Probability

Probabilistic DB

- Fuhr [F&R97, F95] : uses events to describe possible worlds
- [Dalvi&Suciu04] : query evaluation assuming independence of tuples
- Trio System [Wid05, Das06] : distinguishes between data lineage and its probability

Relational Learning

- Bayesian Networks, Markov models: assumes tuples are independently and identically distributed
- Probabilistic Relational Models [Koller+99]: accounts for correlations between tuples

• Uncertainty in Knowledge Bases

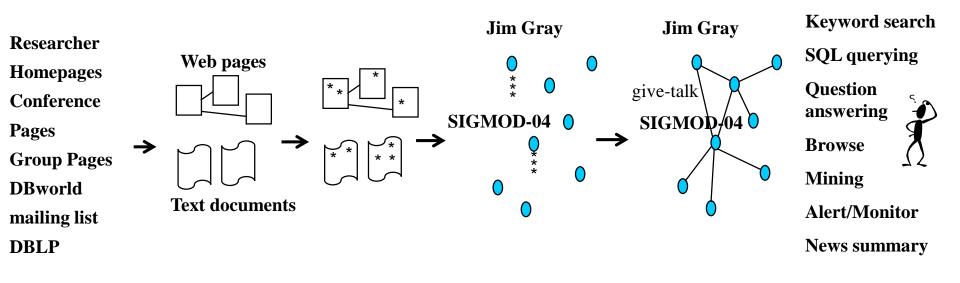
- [GHK92, BGHK96] generating possible worlds probability distribution from statistics
- [BGHK94] updating probability distribution based on new knowledge

Recent work

- MauveDB [D&M 2006], Gupta & Sarawagi [G&S, 2006]

Disambiguate, aka match, extracted mentions

Once mentions have been extracted, matching them is the next step



Mention Matching: Problem Definition

- Given extracted mentions $M = \{m_1, ..., m_n\}$
- Partition M into groups M₁, ..., M_k
 - All mentions in each group refer to the same real-world entity
- Variants are known as
 - Entity matching, record deduplication, record linkage, entity resolution, reference reconciliation, entity integration, fuzzy duplicate elimination

Another Example





Document 1: The Jassice Department has officially ended its inquiry into the assassinations of **John F. Kennedy** and Marin Luther King Jr., finding ``no persuasive evidence'' to support conspiracy theories, according to department documents. The House Assassinations Committee concluded in 1978 that **Kennedy** was ``probably'' assassinated as the result of a conspiracy involving a second gunmar, a finding that broke from the **Warren Commission** 's belief that Lee Harvey Oswald acted alone in **Dallas** on Nov. 22, 1963.

Document 2: In 1953, Massachusetts **Sep. John F. Kennedy** married Jacqueline Lee Bouvier in Newport, R.I. In 1960, Democratic presidential candidate **John F. Kennedy** confronted the issue of his Roman Catholic faith by telling a Protestant group in Houston, ``I do not speak for my church on public matters, and the church does not speak for me.''

Document 3: David Kennedy was born in Leicester, England in 1959. ... **Kennedy** coedited The New Poetry (Bloodaxe Books 1993), and is the author of New Relations: The Refashioning Of British Poetry 1980-1994 (Seren 1996).

[From Li, Morie, & Roth, Al Magazine, 2005] 132

Extremely Important Problem!

- Appears in numerous real-world contexts
- Plagues many applications that we have seen
 - Citeseer, DBLife, AliBaba, Rexa, etc.

Why so important?

- Many useful services rely on mention matching being right
- If we do not match mentions with sufficient accuracy
 rors cascade, greatly reducing the usefulness of these services

An Example



Discover related organizations using occurrence analysis:

"J. Han ... Centrum voor Wiskunde en Informatica"

DBLife incorrectly matches this mention "J. Han" with "Jiawei Han", but it actually refers to "Jianchao Han".

The Rest of This Section

- To set the stage, briefly review current solutions to mention matching / record linkage
 - a comprehensive tutorial is provided tomorrow Wed
 2-5:30pm, by Nick Koudas, Sunita Sarawagi, & Divesh
 Srivastava
- Then focus on novel challenges brought forth by IE over text
 - developing matching workflow, optimizing workflow, incorporating domain knowledge
 - tracking mentions / entities, detecting interesting events

A First Matching Solution: String Matching

m₁₁ = "John F. Kennedy" m₁₂ = "Kennedy" $sim(m_i,m_j) > 0.8 \rightarrow m_i$ and m_j match.

m₂₁ = "Senator John F. Kennedy" m₂₂ = "John F. Kennedy" sim = edit distance, q-gram, TF/IDF, etc.

m₃₁ = "David Kennedy" m₃₂ = "Kennedy"

• A recent survey:

- Adaptive Name Matching in Information Integration, by M. Bilenko, R. Mooney,
 W. Cohen, P. Ravikumar, & S. Fienberg, *IEEE Intelligent Systems*, 2003.
- Other recent work: [Koudas, Marathe, Srivastava, VLDB-04]

Pros & cons

- conceptually simple, relatively fast
- often insufficient for achieving high accuracy

A More Common Solution

• For each mention m, extract additional data

- transform m into a record
- Match the records
 - leveraging the wealth of existing record matching solutions

Document 3: David Kennedy was born in Leicester, England in 1959. ... Kennedy co-edited The New Poetry (Bloodaxe Books 1993), and is the author of New Relations: The Refashioning Of British Poetry 1980-1994 (Seren 1996).

	first-name	last-name	birth-date	birth-place
\searrow	David	Kennedy	1959	Leicester
	D.	Kennedy	1959	England

Two main groups of record matching solutions

hand-crafted ruleslearning-based

which we will discuss next

Hand-Crafted Rules

If R_1 .last-name = R_2 .last-name R_1 .first-name ~ R_2 .first-name R_1 .address ~ R_2 .address $\rightarrow R_1$ matches R_2

[Hernandez & Stolfo, SIGMOD-95]

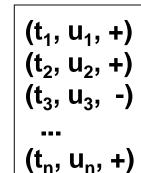
 $sim(R_1,R_2) = alpha_1 * sim_1(R_1.last-name,R_2.last-name) + alpha_2 * sim_2(R_1.first-name,R_2.first-name) + alpha_3 * sim_3(R_1.address, R_2.address)$ $If <math>sim(R_1,R_2) > 0.7 \rightarrow match$

Pros and cons

- relatively easy to craft rules in many cases
- easy to modify, incorporate domain knowledge
- laborious tuning
- in certain cases may be hard to create rules manually

Learning-Based Approaches

- Learn matching rules from training data
- Create a set of features: f₁, ..., f_k
 - each feature is a function over (t,u)
 - e.g., t.last-name = u.last-name?
 edit-distance(t.first-name,u.first-name)

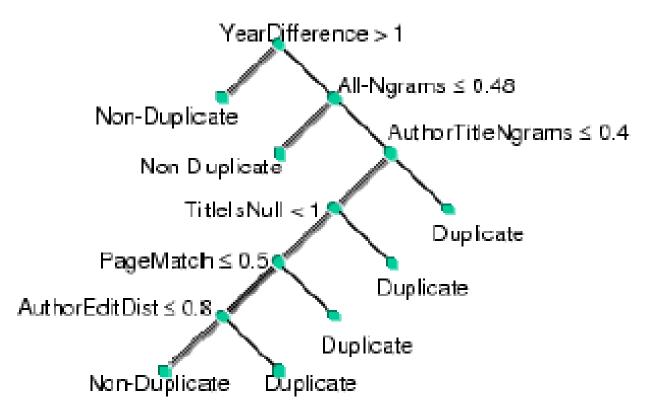


 Convert each tuple pair to a feature vector, then apply a machine learning algorithm

$$\begin{array}{c} (t_{1}, u_{1}, +) \\ (t_{2}, u_{2}, +) \\ (t_{3}, u_{3}, -) \\ \dots \\ (t_{n}, u_{n}, +) \end{array} \longrightarrow \begin{array}{c} ([f_{11}, \dots, f_{1k}], +) \\ ([f_{21}, \dots, f_{2k}], +) \\ ([f_{31}, \dots, f_{3k}], -) \\ \dots \\ ([f_{n1}, \dots, f_{nk}], +) \end{array} \end{array} \xrightarrow{\begin{subarray}{c} \text{Decision tree}, \\ \text{Naive Bayes}, \\ \text{SVM, etc.} \end{array} \xrightarrow{\begin{subarray}{c} \text{Learned} \\ \text{``rules''} \\ \text{``rules''} \end{array}$$

Example of Learned Matching Rules

 Produced by a decision-tree learner, to match paper citations



[Sarawagi & Bhamidipaty, KDD-02]

Twists on the Basic Methods

- Compute transitive closures
 - [Hernandez & Stolfo, SIGMOD-95]
- Learn all sorts of other thing (not just matching rules)
 - e.g., transformation rules [Tejada, Knoblock, & Minton, KDD-02]
- Ask users to label selected tuple pairs (active learning)
 - [Sarawagi & Bhamidipaty, KDD-02]
- Can we leverage relational database?
 - [Gravano et. al., VLDB-01]

Twists on the Basic Methods

- Record matching in data warehouse contexts
 - Tuples can share values for subsets of attributes
 - [Ananthakrishna, Chaudhuri, & Ganti, VLDB-02]
- Combine mention extraction and matching
 - [Wellner et. al., UAI-04]
- And many more
 - e.g., [Jin, Li, Mehrotra, DASFAA-03]
 - TAILOR record linkage project at Purdue [Elfeky, Elmagarmid, Verykios]

Collective Mention Matching: A Recent Trend

Prior solutions

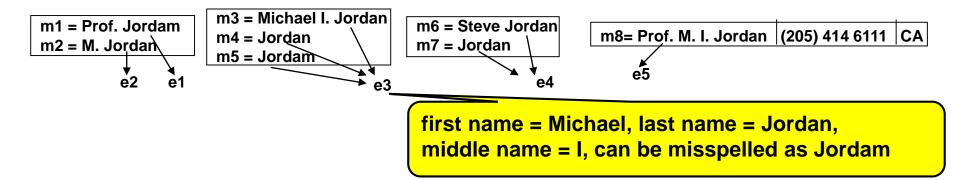
- assume tuples are immutable (can't be changed)
- often match tuples of just one type

Observations

- can enrich tuples along the way \rightarrow improve accuracy
- often must match tuples of interrelated types → can leverage matching one type to improve accuracy of matching other types
- This leads to a flurry of recent work on collective mention matching
 - which builds upon the previous three solution groups
- Will illustrate enriching tuples
 - Using [Li, Morie, & Roth, AAAI-04]

Example of Collective Mention Matching

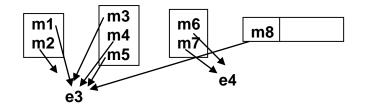
1. Use a simple matching measure to cluster mentions in each document. Each cluster \rightarrow an entity. Then learn a "profile" for each entity.



2. Reassign each mention to the best matching entity.



3. Recompute entity profiles. 4. Repeat Steps 2-3 until convergence.



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Collective Mention Matching

- 1. Match tuples
- 2. "Enrich" each tuple with information from other tuples that match it; or create "super tuples" that represent groups of matching tuples.
- 3. Repeat Steps 1-2 until convergence.

Key ideas: enrich each tuple, iterate

Some recent algorithms that employ these ideas:

Pedro Domingos group at Washington, Dan Roth group at Illinois, Andrew McCallum group at UMass, Lise Getoor group at Maryland, Alon Halevy group at Washington (SEMEX), Ray Mooney group at Texas-Austin, Jiawei Han group at Illinois, and more What new mention matching challenges does IE over text raise?

1. Static data: challenges similar to those in extracting mentions.

2. Dynamic data: challenges in tracking mentions / entities

Classical Mention Matching

- Applies just a single "matcher"
- Focuses mainly on developing matchers with higher accuracy

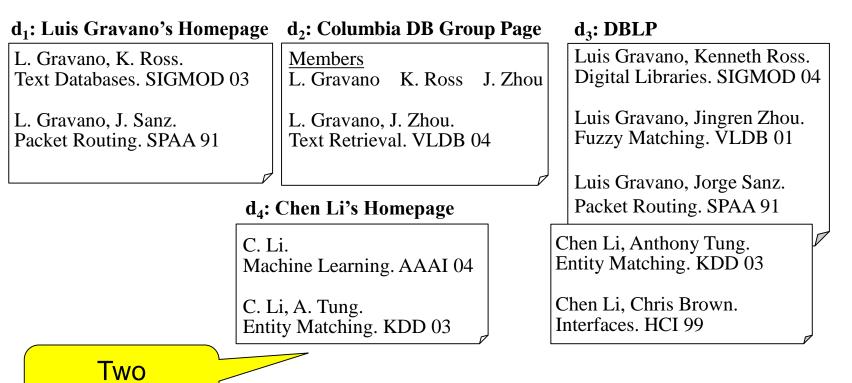
Real-world IE applications need more

We Need a Matching Workflow

To illustrate with a simple example:

Chen Li-s





What is the best way to match mentions here?

A liberal matcher: correctly predicts that there is one Luis Gravano, but incorrectly predicts that there is one Chen Li

s₀ matcher: two mentions match if they share the same name.

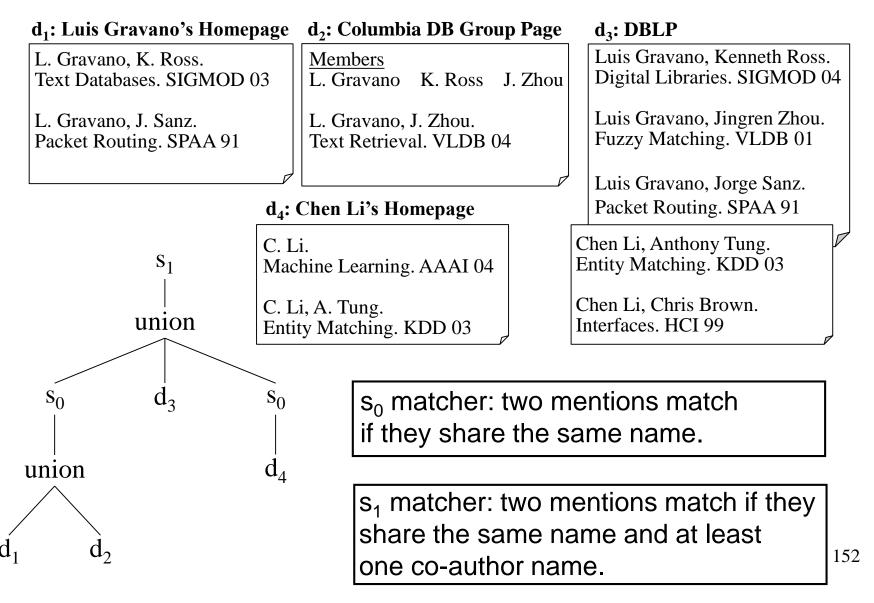
d ₁ : Luis Gravano's Homepage	d2: Columbia DB Group Page	d ₃ : DBLP
L. Gravano, K. Ross.	Members	Luis Gravano, Kenneth Ross.
Text Databases. SIGMOD 03	L. Gravano K. Ross J. Zhou	Digital Libraries. SIGMOD 04
L. Gravano, J. Sanz.	L. Gravano, J. Zhou.	Luis Gravano, Jingren Zhou.
Packet Routing. SPAA 91	Text Retrieval. VLDB 04	Fuzzy Matching. VLDB 01
d₄: Chen Li's Homepage		Luis Gravano, Jorge Sanz. Packet Routing. SPAA 91
C. I	Li.	Chen Li, Anthony Tung.
Mad	Chine Learning. AAAI 04	Entity Matching. KDD 03
	Li, A. Tung. ity Matching. KDD 03	Chen Li, Chris Brown. Interfaces. HCI 99

A conservative matcher: predicts multiple Gravanos and Chen Lis

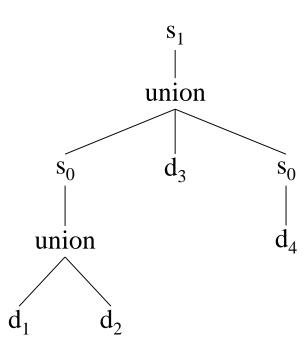
 s_1 matcher: two mentions match if they share the same name and at least one co-author name.

d ₁ : Luis Gravano's Homepag	ge d ₂ : Columbia DB Group Page	d ₃ : DBLP
L. Gravano, K. Ross. Text Databases. SIGMOD 03	Members L. Gravano K. Ross J. Zhou	Luis Gravano, Kenneth Ross. Digital Libraries. SIGMOD 04
L. Gravano, J. Sanz. Packet Routing. SPAA 91	L. Gravano, J. Zhou. Text Retrieval. VLDB 04	Luis Gravano, Jingren Zhou. Fuzzy Matching. VLDB 01
		Luis Gravano, Jorge Sanz. Packet Routing. SPAA 91
d ₄ : Chen Li's Homepage		Facket Routing. SFAA 91
-	. Li. Iachine Learning. AAAI 04	Chen Li, Anthony Tung. Entity Matching. KDD 03
C. Li, A. Tung. Entity Matching. KDD 03		Chen Li, Chris Brown. Interfaces. HCI 99

Better solution: apply both matchers in a workflow



Intuition Behind This Workflow



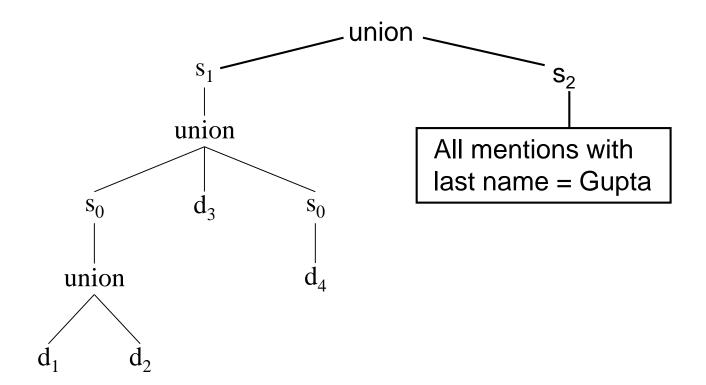
We control how tuple enrichment happens, using different matchers.

Since homepages are often unambiguous, we first match homepages using the simple matcher s_0 . This allows us to collect co-authors for Luis Gravano and Chen Li.

So when we finally match with tuples in DBLP, which is more ambiguous, we (a) already have more evidence in form of co-authors, and (b) use the more conservative matcher s_1 .

Another Example

- Suppose distinct researchers X and Y have very similar names, and share some co-authors
 - e.g., Ashish Gupta and Ashish K. Gupta
- Then s₁ matcher does not work, need a more conservative matcher s₂



Need to Exploit a Lot of Domain Knowledge in the Workflow

[From Shen, Li, Doan, AAAI-05]

Туре	Example
Aggregate	No researcher has chaired more than 3 conferences in a year
Subsumption	If a citation X from DBLP matches a citation Y in a homepage, then each author in Y matches some author in X
Neighborhood	If authors X and Y share similar names and some coauthors, they are likely to match
Incompatible	No researcher exists who has published in both HCI and numerical analysis
Layout	If two mentions in the same document share similar names, they are likely to match
Uniqueness	Mentions in the PC listing of a conference refer to different researchers
Ordering	If two citations match, then their authors will be matched in order
Individual	The researcher named "Mayssam Saria" has fewer than five mentions in DBLP (e.g. being a new graduate student with fewer than five papers)

Need Support for Incremental update of matching workflow

- We have run a matching workflow E on a huge data set D
- Now we modified E a little bit into E'
- How can we run E' efficiently over D?
 - exploiting the results of running E over D
- Similar to exploiting materialized views
- Crucial for many settings:
 - testing and debugging
 - expansion during deployment
 - recovering from crash

Research Challenges

- Similar to those in extracting mentions
- Need right model / representation language
- Develop basic operators: matcher, merger, etc.
- Ways to combine them \rightarrow match execution plan
- Ways to optimize plan for accuracy/runtime
 - challenge: estimate their performance
- Akin to relational query optimization

The Ideal Entity Matching Solution

- We throw in all types of information
 - training data (if available)
 - domain constraints
- and all types of matchers + other operators
 - SVM, decision tree, etc.
- Must be able to do this as declaratively as possible (similar to writing a SQL query)
- System automatically compile a good match execution plan
 - with respect to accuracy/runtime, or combination thereof
- Easy for us to debug, maintain, add domain knowledge, add patches

Recent Work / Starting Point

SERF project at Stanford

- Develops a generic infrastructure
- Defines basic operators: match, merge, etc.
- Finds fast execution plans

• Data cleaning project at MSR

- Solution to match incoming records against existing groups
- E.g., [Chaudhuri, Ganjam, Ganti, Motwani, SIGMOD-03]
- Cimple project at Illinois / Wisconsin
 - SOCCER matching approach
 - Defines basic operators, finds highly accurate execution plans
 - Methods to exploit domain constraints [Shen, Li, Doan, AAAI-05]
- Semex project at Washington
 - Methods to expoit domain constraints [Dong et. al., SIGMOD-05]

Mention Tracking

day n day *n*+1 John Smith's Homepage John Smith's Homepage John Smith is a Professor at Foo University. John Smith is a Professor at Bar University. **Selected Publications: Selected Publications:** • Databases and You. A. Jones, Z. Lee, J. • Databases and That One Guy. J. Smith. Smith. • Databases and You. A. Jones, Z. Lee, J. • ComPLEX. B. Santos, J. Smith. Smith. • Databases and Me: C. Wu, D. Sato, J. • ComPLEX: Not So Simple. B. Santos, J. Smith. Smith. • Databases and Me. C. Wu, D. Sato, J. . . . Smith.

- How do you tell if a mention is old or new?
 - Compare mention semantics between days
 - How do we determine a mention's semantics?

Mention Tracking

• Using fixed-width context windows often works ...

≠

John Smith's Homepage John Smith is a Professor at Foo, University. John Smith's Homepage

• But not always.

• <u>Databases and You</u>. A. Jones, Z. Lee, J. <u>Smith</u>.

• ComPLEX. B. Santos, J. Smith.

<u>Databases and You</u>. A. Jones, Z. Lee, J.
 <u>Smith</u>.
 <u>ComPLEX</u>: Not So Simple. B. Santos

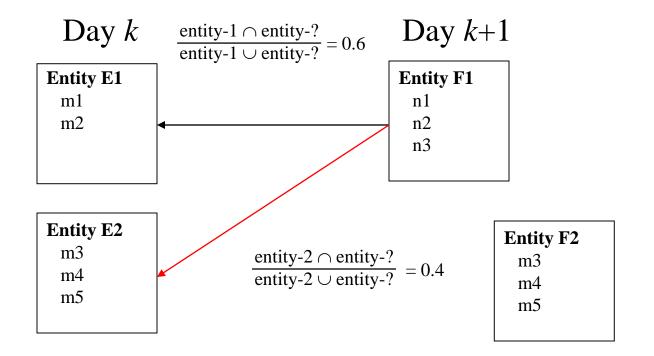
• Even intelligent windows can use help with semantics

≠

• <u>Databases and Met</u>C. Wu, D. Sato, <u>J.</u> <u>Smith.</u> • <u>Databases and Me</u>C. Wu, D. Sato, J. <u>Smith.</u>

Entity Tracking

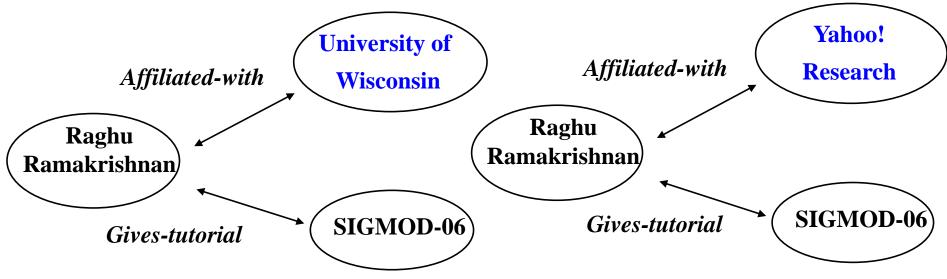
- Like mention tracking, how do you tell if an entity is old or new?
- Entities are sets of mentions, so we use a Jaccard distance:



Monitoring and Event Detection

• The real world might have changed!

 And we need to detect this by analyzing changes in extracted information



Infer that Raghu Ramakrishnan has moved to Yahoo! Research

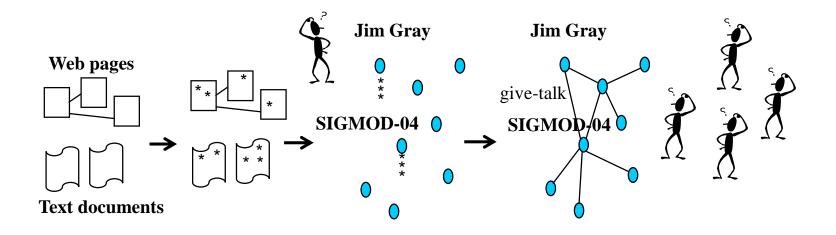
Tutorial Roadmap

Introduction to managing IE [RR]

- Motivation
- What's different about managing IE?
- Major research directions
 - Extracting mentions of entities and relationships [SV]
 - Uncertainty management
 - Disambiguating extracted mentions [AD]
 - Tracking mentions and entities over time
 - Understanding, correcting, and maintaining extracted data [AD]
 - Provenance and explanations
 - Incorporating user feedback

Understanding, Correcting, and Maintaining Extracted Data

Understanding Extracted Data



Important in at least three contexts

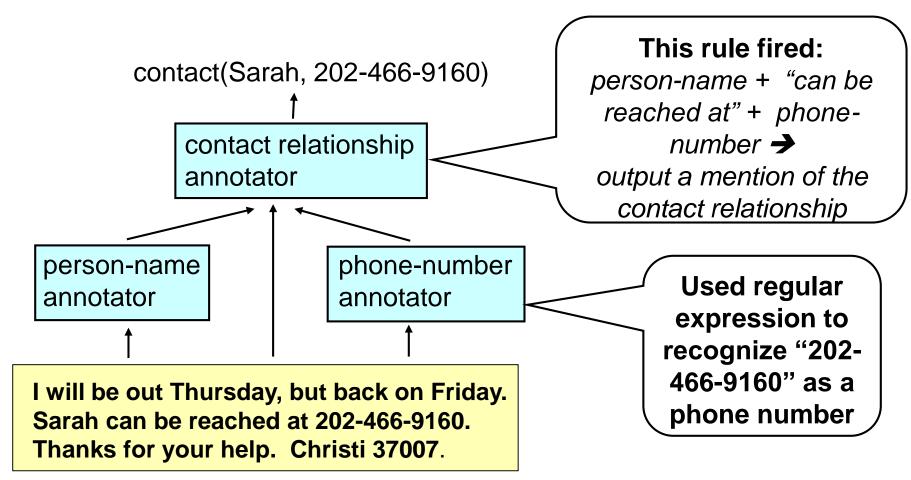
- Development \rightarrow developers can fine tune system
- Provide services (keyword search, SQL queries, etc.)
 →users can be confident in answers
- Provide feedback

→ developers / users can provide good feedback

- Typically provided as provenance (aka lineage)
 - Often a tree showing the origin and derivation of data

An Example

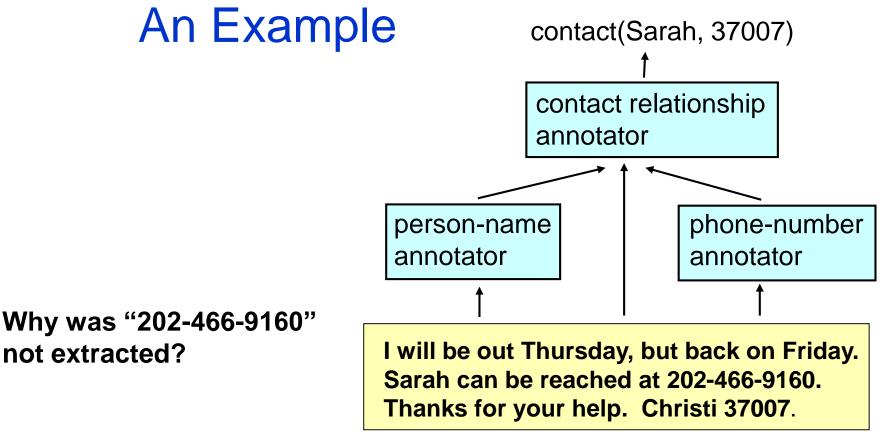
System extracted contact(Sarah, 202-466-9160). Why?



In Practice, Need More than Just Provenance Tree

- Developer / user often want explanations
 - why X was extracted?
 - why Y was not extracted?
 - why system has higher confidence in X than in Y?
 - what if ... ?
- Explanations thus are related to,

but different from provenance



Explanation:

(1) The relationship annotator uses the following rule to extract 37007: person name + at most 10 tokens +
"can be reached at" +
at most 6 tokens + phone number → contact(person name, phone number).

(2) "202-466-9160" fits into the part "at most 6 tokens".

Generating Explanations is Difficult

• Especially for

- why was A not extracted?
- why does system rank A higher than B?

Reasons

- many possible causes for the fact that "A was not extracted"
- must examine the provenance tree to know which components are chiefly responsible for causing A to be ranked higher than B
- provenance trees can be huge, especially in continuously running systems, e.g., DBLife
- Some work exist in related areas, but little on generating explanations for IE over text
 - see [Dhamankar et. al., SIGMOD-04]:

generating explanations for schema matching

System developers and users can use explanations / provenance to provide feedback to system (i.e., this extracted data piece is wrong), or manually correct data pieces

This raises many serious challenges.

Consider the case of multiple users' providing feedback ...

Motivating Example

🕲 DBLife: Superhomepage of H. V. Jagadish - Mozilla Firefox	
<u>File E</u> dit <u>V</u> iew <u>G</u> o <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp	\diamond
🔶 - 🚽 - 🥰 🛞 🏠 🗋 http://sapa.cs.uiuc.edu/cgi-bin/dbl 🗟 🔽 🔘 Go 💽	
🗋 Customize Links 📋 Free Hotmail 📄 Windows Marketplace 📄 Windows Media 🗋 Windows	
DBLife jagadish Search	Login
H. V. Jagadish Check all non-related images and click the submit button. Show All Images Fried and State of the submit button and	http://ww Annotat Profess Univers 124 tots 0 new n Publica Most-cit times
O votes	
Submit Check All Clear All Mentions 1 - 10 out of 124	Related • <u>Ken</u> • <u>Luis</u> • <u>Dive</u>
Sunday Jun 25, 2006 Page monitored for first time	■ <u>Sura</u> more ▼
< Done	>



The General Idea

- Many real-world applications inevitably have multiple developers and many users
- How to exploit feedback efforts from all of them?
- Variants of this is known as
 - collective development of system, mass collaboration, collective curation, Web 2.0 applications, etc.
- Has been applied to many applications
 - open-source software, bug detection, tech support group, Yahoo!
 Answers, Google Co-op, and many more
- Little has been done in IE contexts
 - except in industry, e.g., epinions.com

Challenges

- If X and Y both edit a piece of extracted data D, they may edit the same data unit differently
- How would X and Y reconcile / share their edition?
- E.g., the ORCHESTRA project at Penn [Taylor & Ives, SIGMOD-06]
- How to entice people to contribute?
- How to handle malicious users?
- What types of extraction tasks are most amenable to mass collaboration?
- E.g., see MOBS project at Illinois [WebDB-03, ICDE-05]

Maintenance

• As data evolves, extractors often break

<HTML> <TITLE>Some Country Codes</TITLE> Congo <I>242</I>
 Egypt <I>20</I>
 Belize <I>501</I>
 Spain <I>34</I>
 </BODY></HTML>



(Congo, 242) (Egypt, 20) (Belize, 501) (Spain, 34)

<HTML> <TITLE>Some Country Codes</TITLE> Congo <I>Africa</I> <I>242</I>
 Egypt <I>Africa</I><I>20</I>
 Belize <I>N. America</I> <I>501</I>
 Spain <I>Europe</I><I>34</I>
 </BODY></HTML>

(Congo, Africa) (Egypt, Africa) (Belize, N. America) (Spain, Europe)

Maintenance: Key Challenges

- Detect if an extractor or a set of extractors is broken
- Pinpoint the source of errors
- Suggest repairs or automatically repairs extractors
- Build semantic debuggers?
- Scalability issues

Related Work / Starting Points

Detect broken extractors

 Nick Kushmerick group in Ireland, Craig Knoblock group at ISI, Chen Li group at UCI, AnHai Doan group at Illinois

• Repair broken extractors

Craig Knoblock group at ISI

• Mapping maintenance

- Renee Miller group at Toronto, Lucian Popa group at Almaden

Summary: Key Points of Tutorial

- Lot of future activity in text / Web management
- To build IE-based applications → must go beyond developing IE components, to managing the entire IE process:
 - Manage the IE workflow, manage mention matching
 - Provide useful services over extracted data
 - Manage uncertainty, understand, correct, and maintain extracted data
- Solutions here + IR components → can significantly extend the footprint of DBMSs

Think "System R" for IE-based applications!

How Can You Start

 We are putting pointers to literature, tools, & data at <u>http://scratchpad.wikia.com/wiki/Dblife_bibs</u> (all current DBLife bibliographies also reside here)

• Please contribute!

- Also watch that space
 - Tutorial slides will be put there
 - Data will be available from DBLife,
 Avatar project, and Yahoo, in significant amount
- Will be able to navigate there from our homepages

